

Cloud Native Unica V12.1.9 Release Notes



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Chapter 1. About the Cloud Native Unica documentation

The following table provides information about the Cloud Native Unica guides and the information that they contain.

Guide name	Information summary
<i>Cloud Native Unica Support Matrix Guide</i>	This guide contains the following information: <ul style="list-style-type: none">• Hardware requirements• Software requirements• Supported cloud platforms• Required resources for containers• Downloading the Cloud Native Unica image
<i>Cloud Native Unica Implementation Guide for Apache Tomcat</i>	This guide is contains information related to implementation of Cloud Native Unica on Apache Tomcat server. The guide contains the following information: <ul style="list-style-type: none">• Preinstallation configurations• Installation procedure• Post installation configurations• Upgrade procedure• Scaling containers• Monitoring deployment• Using Red Hat OpenShift• Uninstallation procedure• Configuring Helm chart parameters
<i>Cloud Native Unica Implementation Guide for Red Hat JBoss Enterprise Application Platform</i>	This guide is contains information related to implementation of Cloud Native Unica on Red Hat JBoss Enterprise Application Platform server. The guide contains the following information: <ul style="list-style-type: none">• Preinstallation configurations• Installation procedure• Post installation configurations• Upgrade procedure• Scaling containers• Monitoring deployment• Using Red Hat OpenShift• Uninstallation procedure• Configuring Helm chart parameters

Guide name	Information summary
<p><i>Cloud Native Unica Implementation Guide for Oracle WebLogic Server</i></p>	<p>This guide is contains information related to implementation of Cloud Native Unica on Oracle WebLogic server. The guide contains the following information:</p> <ul style="list-style-type: none"> • Preinstallation configurations • Installation procedure • Post installation configurations • Upgrade procedure • Scaling containers • Monitoring deployment • Using Red Hat OpenShift • Uninstallation procedure • Configuring Helm chart parameters
<p><i>Cloud Native Unica Release Notes</i></p>	<p>This guide contains the following information:</p> <ul style="list-style-type: none"> • About the documentation • New features or changes in functionality • Known Issues • Contacting HCL Technical Support

Chapter 2. New features or changes in functionality

The following are the list of new features or enhancements in Cloud Native Unica version 12.1.9:

Tomcat Version Upgrade

Tomcat Version upgrade from 9.0.82 to 9.0.86.

Unica on AWS Marketplace

Unica is now available on the AWS Marketplace for easier deployment and management.

PostgreSQL Support for Journey

Journey now supports PostgreSQL as a database backend.

PostgreSQL Support for Interact

Interact now supports PostgreSQL as a database backend.

Logs File Dependency Removal

Installation no longer requires specific log files, streamlining the process.

Listener File System Removal from PV

The ability to remove the Listener file system from the persistent volume (PV) has been added, controlled by a flag.

Chapter 3. Before you contact HCL Technical Support

If you encounter a problem that you cannot resolve by referring the documentation, your company's designated support contact can log a call with HCL technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your HCL administrator for information.

Information to gather

Before you contact HCL technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.

System information

When you call HCL technical support, you might be asked to provide information about your environment.

Contact information for HCL technical support

For ways to contact HCL technical support, see the HCL technical support website:

<https://www.hcltech.com/products-and-platforms/contact-support>