

Cloud Native Unica 12.1.4 Release Notes



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Chapter 1. About the Cloud Native Unica documentation

The following table provides information about the Cloud Native Unica guides and the information that they contain.

Guide name	Information summary
<i>Cloud Native Unica Support Matrix Guide</i>	<p>This guide contains the following information:</p> <ul style="list-style-type: none">• Hardware requirements• Software requirements• Supported cloud platforms• Required resources for containers• Downloading the Cloud Native Unica image
<i>Cloud Native Unica Implementation Guide for Apache Tomcat</i>	<p>This guide is contains information related to implementation of Cloud Native Unica on Apache Tomcat server. The guide contains the following information:</p> <ul style="list-style-type: none">• Preinstallation configurations• Installation procedure• Post installation configurations• Upgrade procedure• Scaling containers• Monitoring deployment• Using Red Hat OpenShift• Uninstallation procedure• Configuring Helm chart parameters

Guide name	Information summary
<p><i>Cloud Native Unica Implementation Guide for Red Hat JBoss Enterprise Application Platform</i></p>	<p>This guide is contains information related to implementation of Cloud Native Unica on Red Hat JBoss Enterprise Application Platform server. The guide contains the following information:</p> <ul style="list-style-type: none"> • Preinstallation configurations • Installation procedure • Post installation configurations • Upgrade procedure • Scaling containers • Monitoring deployment • Using Red Hat OpenShift • Uninstallation procedure • Configuring Helm chart parameters
<p><i>Cloud Native Unica Implementation Guide for Oracle WebLogic Server</i></p>	<p>This guide is contains information related to implementation of Cloud Native Unica on Oracle WebLogic server. The guide contains the following information:</p> <ul style="list-style-type: none"> • Preinstallation configurations • Installation procedure • Post installation configurations • Upgrade procedure • Scaling containers • Monitoring deployment • Using Red Hat OpenShift • Uninstallation procedure • Configuring Helm chart parameters

Guide name	Information summary
<i>Cloud Native Unica Release Notes</i>	<p>This guide contains the following information:</p> <ul style="list-style-type: none">• About the documentation• New features or changes in functionality• Known Issues• Contacting HCL Technical Support

Chapter 2. New features or changes in functionality

The following are the list of new features or enhancements in Cloud Native Unica version 12.1.4:

Tomcat Version upgrade in containers

Upgraded Tomcat version from 9.0.59 to 9.0.64.

RHEL container Operating System upgrade

Upgraded RHEL container operating system from RHEL 8 to RHEL 9.

Image Optimization

The WAR file unzips directly into webapps, eliminating the maintenance of the WAR file and improving the Tomcat startup time.

Unica Helm Chart Enhancements

- Configurable params placed in `values.yaml`
- Removal of domain mapper images
- `init` containers and autoscaling sections
- Multi-cast variables
- Install commands
- Scripts and API updates for Kubernetes 1.22

Journey new databases support

DB2 database support added for Unica Journey.

New product addition

New images and helm chart changes for new products Audience Central and Segment Central.

Chapter 3. Known issues

The following are the Known Issues in Cloud Native Unica, as on release 12.1.4:

HMA-330185

Use the `-async` option while running `ACOOptAdmin` utility on Cloud Native environments. Using the `-async` utility triggers the desired operation on an Optimize session in the background before exiting.

Example: `./ACOOptAdmin.sh -u "user_name" -p "password" -sn "OptimizeSessionName" -async`



Note: Not using `-async` may trigger an Optimize session run, but the polling, related to the session run progress, will fail.

Chapter 4. Before you contact HCL Technical Support

If you encounter a problem that you cannot resolve by referring the documentation, your company's designated support contact can log a call with HCL technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your HCL administrator for information.

Information to gather

Before you contact HCL technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.

System information

When you call HCL technical support, you might be asked to provide information about your environment.

Contact information for HCL technical support

For ways to contact HCL technical support, see the HCL technical support website:

<https://www.hcltech.com/products-and-platforms/contact-support>