

# **Unica Docker V12.1 Support Matrix Guide**



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# Chapter 1. Unica Docker support matrix

Before installation or upgrade, please ensure that the systems meet the recommended requirements.

- To check the recommended hardware requirements, see [Minimum hardware requirements \(on page 2\)](#).
- To check the recommended software requirements, see [Software requirements \(on page 3\)](#).
- To view the list of supported cloud platforms, see [Supported cloud platforms \(on page 4\)](#).
- To download the Unica Docker image, see [Download Unica Docker image \(on page 5\)](#).

# Chapter 2. Minimum hardware requirements

The minimum hardware requirements for Unica Docker are as follows:

<b>Memory</b>	64 GB RAM
<b>Storage</b>	150 GB Hard disk drive
<b>CPU</b>	8 CPU machines

# Chapter 3. Software requirements

The recommended software requirements for Unica Docker are as follows:

**Table 1. Recommended Software Requirements**

<b>Software type</b>	<b>Recommended requirement</b>
Operating System	HCL Unica Docker supports: <ul style="list-style-type: none"><li>• CentOS version 7</li><li>• RHEL version 7.3</li></ul>
Database	HCL Unica Docker supports: <ul style="list-style-type: none"><li>• Oracle</li><li>• DB2</li><li>• MariaDB</li><li>• Microsoft SQL Server</li></ul>
Application Server	HCL Unica Docker supports: <ul style="list-style-type: none"><li>• Red Hat® JBoss® Enterprise Application Platform (EAP) 7.1.0</li><li>• Apache Tomcat®</li><li>• Oracle® WebLogic Server 12.2.1.3.0</li></ul>
Other Software	<ul style="list-style-type: none"><li>• Apache ActiveMQ 5.15.8</li><li>• Docker Enterprise version 19.xx.x</li><li>• Latest Kubernetes version</li><li>• Helm version 2</li></ul>

# Chapter 4. Supported cloud platforms

Unica Docker supports the following Cloud platforms:

- Amazon Elastic Kubernetes Service (Amazon EKS)
- Google Cloud Platform (GCP)
- Microsoft® Azure
- RedHat OpenShift®

# Chapter 5. Download Unica Docker image

Download the required image from Flex Net Operations (FNO). By default, the chart uses Unica Docker image.



## **Note:**

- Unica support team will roll out the Helm Charts after you specify the offering related details and requirements. Please contact Unica support team to get a Helm chart.
- Although Unica Docker images are CentOS-based or RHEL-based, it may work on any Unix-based operating systems. HCL Software will provide support only for CentOS and RHEL operating system. HCL will not provide support for any other operating systems.
- Although Oracle drivers are bundled with Unica Docker images, HCL Software will not provide support for any issues related to third-party software or third-party drivers bundled with Unica Docker images.