

# **Unica Segment Central V12.1.4 Release Notes**



# Contents

<b>Chapter 1. Release Notes for version 12.1.4.....</b>	<b>1</b>
<b>Chapter 2. System requirements and compatibility.....</b>	<b>2</b>
<b>Chapter 3. New features.....</b>	<b>3</b>
<b>Chapter 4. Known issues.....</b>	<b>4</b>
<b>Chapter 5. Before you contact HCL technical support.....</b>	<b>6</b>

# Chapter 1. Release Notes for version 12.1.4

Contains information about new features and known issues in Unica Segment Central that HCL releases as part of a scheduled software release

# Chapter 2. System requirements and compatibility

Unica Segment Central operates as part of the HCL Marketing Software suite of products. Unica Segment Central requires Unica Platform 12.1.4 and Unica Campaign 12.1.4.

This section provides the following information for this release of Unica Segment Central:

- Where to find system requirement and compatibility information

Unica Segment Central supports 64-bit operating systems only.

## **Where to find complete system requirement and compatibility information**

For a list of HCL Marketing Software product versions compatible with this product and a list of third-party requirements for this product, see the Unica Recommended Software Environments and Minimum System Requirements document.

## **Where to find documentation**

You can find the documentation here.

- PDFs:
- Online Help:

# Chapter 3. New features

New features of Unica Segment Central can be broadly categorized as follows:

## 1. Folder management

- Creation
- Deletion
- Movement

## 2. Segment management

- Creation - Rule based as well as composite segments can be created.  
Composition of segments support union & intersection operations
- Publishing
- State management
- Movement
- Deletion
- Duplicate

# Chapter 4. Known issues

Unica Segment Central includes the following known issues

Issue ID	Description
HMA-344696	If after creating and publishing some segments DataSourcename fr temp table is changed to new DS , republishing old segments temp table gets created in new DS ,however counts not updated keeps in publishing state
HMA-344603	When user has create segment permission but no view summary permission, after saving the segment error is displayed
HMA-344447	Publishing of criteria based & composite segments with ua_segmembership mapped needs optimization
HMA-344088	No Confirmation Asked While Deleting Groups From The Rule
HMA-343792	In a segment rule condition , no limit on max length of string value or the max value for numeric type of field
HMA-351450	<p>While upgrading to Unica Campaign to 12.1.4, if the database is Oracle 12.c (12.1.0), you will see the following error:</p> <pre>ORA-00972: identifier is too long 00972. 00000 - "identifier is too long"  UA_AUDIENCE_TABLE_FIELDS_ID_SEQ</pre>

Issue ID	Description
	<div data-bbox="834 279 1388 384">USC_BATCH_STEP_EXECUTION_CONTEXT USC_BATCH_JOB_EXECUTION_CONTEXT</div> <p data-bbox="818 411 1365 499"><b>Workaround:</b> If possible, upgrade Oracle to version 12.2.0.</p>

# Chapter 5. Before you contact HCL technical support

If you encounter a problem that you cannot resolve by referring the documentation, your company's designated support contact can log a call with HCL technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your HCL administrator for information.

## Information to gather

Before you contact HCL technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System information."

## System information

When you call HCL technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the **About** page, which provides information about your installed HCL applications.

You can access the **About** page by selecting **Help > About**. If the **About** page is not accessible, check for a `version.txt` file that is located under the installation directory for your application.

## Contact information for HCL technical support

For ways to contact HCL technical support, see the HCL technical support website:

<https://www.hcltech.com/products-and-platforms/contact-support>