

# **Unica Platform V12.1.4 Release Notes**



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# Chapter 1. Release Notes for version 12.1.4

Contains information about new features, defect fixes, and known issues in Unica Platform that HCL releases as part of a scheduled software release.

## New features and changes

This section describes the new features and changes introduced in the 12.1.4 version of Unica Platform.

### Upgrade Paths

Unica Platform supports the following upgrade paths:

- 12.1.x → 12.1.4
- 12.1.0.x → 12.1.4

Customers on versions earlier than 8.6.x must:

- perform a Fast Upgrade from existing version to version 8.6.0 (for more information, see *HCL Unica 8.6.0 Fast Upgrade Guide*).
- perform a Fast Upgrade from version 8.6.0 to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.4.

Customers on versions earlier than 11.1.x.x can:

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.4.

Customers on versions 11.1.x.x/12.0.x.x can use one of the following options for upgrade:

- **Option 1**

- perform an in-place upgrade from existing version to version 12.1.0.
- perform an in-place upgrade from version 12.1.0 to version 12.1.4.

- **Option 2**

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.4.

## New Navigation UI

Marketing Central (Technology Preview)

New Platform UI will have **Marketing Central** as home page. This screen has 3 sections:

- Plan and Manage
- Build and Execute
- Analyze and Optimize

As per the roles and permissions of logged in user, all the existing menus are displayed as tiles under respective sections. On click of each tile user see existing page specific to that menu. There is left side navigation bar containing related menus. Header part will have Kitkat menu to show shortcut to all tiles available on the home page. A toggle button is present at the header section to switch back to old UI navigation.



**Note:** Unica has introduced **Marketing Central** in version 12.1.4 with new dashboard and navigation approach. Marketing Central is currently available as a Technology Preview Code (TPC / Tech Preview).

## Technology Preview Code

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## Fixed defects

This section describes the fixed defects in the 12.1.4 version of Unica Platform.

Issue ID	Description
HMA-340479	quartzjobtool exception error in 12.1.3, not found in earlier 12.x releases
HMA-331153	Dashboard portlet report gives an error when using Oracle ODBC as system tables datasource
HMA-339530	CSRF attack error on clicking on roles assigned
HMA-333346	Login after reset password - no error message when input invalid password
HMA-341242	Blank page when click on download usage report from license details page

HMA-339596	License details metrics ever-changing, unclear how these are calculated.
HMA-342158	PEN Test - Verbose Error Message

## Known issues

The following known issues are there in the 12.1.4 version of Unica Platform.

Issue ID	Description
HMA-358265	Unica Platform : TAR installer needs to be extracted using 'tar -xvf'.
HMA-338387	For version 12.1.3, the copyright year is incorrect in the Fed Response File <code>ResponseFiles.tar.gz</code> .
HMA-330433	<p>User is not able to log in to Platform after upgrade to 12.1.1, in case Deliver is configured.</p> <p><b>Workaround:</b></p> <p>Execute the following query on Platform database.</p> <pre>select * from usm_role_role_map where role_id = (select ID from usm_role where name='Deliver_admin' and application=101 and partition_id=&lt;&gt;)</pre> <p>Specify actual partition id in above query, default for partition1, partition id =1, it varies for multiple partitions.</p> <p>If above result in more than one row, contact HCL support to help in executing the following delete query - delete one of the duplicate record of "Deliver_admin " role by running the below query.</p> <pre>delete from usm_role_role_map where role_id = (select ID from usm_role where name='Deliver_admin' and ap-</pre>

	<p><code>plication=101 and partition_id=&lt;&gt;) and parent_role_id=&lt;partition_id&gt;</code></p> <p>For example , for partition id =1</p> <p><code>delete from usm_role_role_map where role_id = (select ID from usm_role where name='Deliver_admin' and application=101 and partition_id=1) and parent_role_id=1</code></p>
HMA-287926	<p>The installer is considering soft (symbolic) links, while calculating free disk space.</p> <p>In case, a soft (symbolic) link is created in the installation folder, the installer may report that there is not enough space.</p> <p>Workaround: Remove the soft link and run the installer again. You can recreate the soft link after installation.</p>
HMA-313650	<p>Platform Scheduled flowcharts are not getting executed after upgrade.</p> <p>Use the quartzjobtool to update scheduler jobs. This is a required step. If this upgrade tool is not run, any existing scheduled job will fail to start. The quartzjobtool is in the tools\bin directory under Unica Platform installation. Run this utility from the <code>tools\bin</code> directory.</p> <p>Example command (Windows): quartzjobtool.bat</p> <p>Example command (Unix): ./quartzjobtool.sh</p>
HMA-312527	<p>An error occurs during an onplace upgrade from 11.1 to 12.1 with installer. This can be ignored.</p>
HMA-312525	<p>The name of configuration root node is not updated during upgrade from version 11.1 to version 12.1.</p> <p>Workaround</p> <p>It can be resolved by running the following query on Unica Platform database:</p>

	<pre>UPDATE USM_CONFIGURATION set DISPLAY_NAME ='HCL Unica' WHERE INTERNAL_NAME='Affinium';</pre>
HMA-304803	<p>Connection read-only mode is not enforceable after the connection has been established." No impact on application side. These can be ignored.</p>
HMA-285272	<p>When user tries to view the license details, if there is no connectivity with the License server, the page will show a message "Internal system error." Instead of a detailed message.</p>
HMA-306114	<p>Distorted Unica menu bar displays in IE, when the browser is not miximized and the Settings menu bar displays more items than that can fit in the browser window</p> <p>Workaround: To display the menu bar correctly, mouse over the Help top menu or the notification envelope to provide menu.</p>
HMA-244862	<p>Client polling execution thread control is required.</p>
HMA-75443	<p>JMAT: Uninstaller with no option runs in silent mode when product was installed in console mode on Windows.</p>
HMA-186137	<p>LDAP sync fails intermittently. The sync never works until the server is restarted.</p>
HMA-267374	<p>Platform: Cannot resize back to original size for portlet</p>
HMA-268210	<p>Usability - Title missing for SAML NVP attribute for user</p>
HMA-287668	<p>In JBoss, the following warning is logged on JBoss console: Warning "Failed to define class com.sun.jersey.api.json.JSON- WithPadding in Module "deployment.Campaign.war:main"</p> <p>This can be ignored.</p>
HMA-295542	<p>When editing Roles and permissions, session gets aborted with error message "Your request processed successfully, but the server is unable to send the success message because you</p>



	submitted the data more than once” if an user clicks on save button more than once.
HMA-305244	Jboss : Getting TimedOut error while deploying Platform war  This is resolved by setting java option -Djboss.as.management-blocking.timeout=3600
HMA-300725	For MariaDB with WAS setup, the following error is a known issue. This can be ignored as in MariaDB JDBC client, the <code>MariaDbConnection</code> class do not support the implementation of <code>setTypeMap()</code> API of JDBC Connection interface.  J2CA0081E: Method cleanup failed while trying to execute method cleanup on ManagedConnection WSRdbManagedConnectionImpl@425c7a23 from resource UnicaPlatformDS. Caught exception: com.ibm.ws.exception.WsException: DSRA0080E: An exception was received by the Data Store Adapter. See original exception message: Not yet supported. with SQL State : null SQL Code : 0
HMA-342933	Contact Central: Contact central details from properties file is not pre populated by installer while upgrade
HMA-343632	NPN: Platform Navigation:Page is displaying as blank during loading time
HMA-344211	NPN: on dashboard SPSS tool tip is not showing(Edge browser)
HMA-344510	Multiple entries is displayed for License details. And if we click on License details from resent menu redirects to configuration page
HMA-344667	NPN: Current menu should be in expanded state and others should be collapsed
HMA-344811	NPN: Plan :Old UI it displays Two menus while neo UI shows one

## Known limitations

This section describes the known limitations in the 12.1.4 version of Unica Platform.

Issues		Description
<p>Limitations on automatic synchronization of external users</p>		<p>When Unica is configured to integrate with a Windows Active Directory or LDAP server, users and groups are synchronized automatically at pre-defined intervals. This automatic synchronization has limited functionality.</p> <p>Automatic synchronization updates user attributes only. As group membership changes such as adding, removing, or changing members in a group require administrator oversight, import of these changes is confined to the manual synchronization process by default.</p> <p>You can force a full synchronization of all users and groups by using the <b>Synchronize</b> function in the Users area of Unica. No additional configuration is required.</p> <p>However, you can also use a hidden configuration property to include group membership changes in the automatic synchronization process. For details, contact Services.</p>
<p>Administration users can edit their own permissions</p>	<p>DEF 184911</p>	<p>Users with the Unica Platform <b>Admin-Role</b>, such as the asm_admin user, can add the <b>PlatformAdminRole</b> to their own accounts, which would increase their ac-</p>

cess across partitions. It is an authorization issue to allow users with administration permissions to edit their own permissions.