

Unica Content Integration V12.1.4 Release Notes



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Chapter 1. System requirements and compatibility

Unica Content Integration operates as part of the HCL Marketing Software suite of products. Unica Content Integration requires Unica Platform 12.1.4.

This section provides the following information for this release of Unica Content Integration:

- Where to find system requirement and compatibility information
- Changes in support for third-party software

Unica Content Integration supports 64-bit operating systems only.

Where to find complete system requirement and compatibility information

For a list of HCL Marketing Software product versions compatible with this product and a list of third-party requirements for this product, see the Unica Recommended Software Environments and Minimum System Requirements document.

Chapter 2. Unica Content Integration Overview

- Supports out of the box integration with Adobe Experience Manager, HCL DX, HCL Commerce, Slack & Cognitive services by Google, Microsoft Azure & Snap-CAST.
- Provides development framework to extend it to any other compatible CMS.

Chapter 3. New Features in version 12.1.4

Unica Content Integration 12.1.4 includes a number of new features and changes. These are listed underneath.

1. Event processing performance optimizations, including
 - Message compression support for Kafka producers
 - Platform user data source caching
2. Transaction support for Kafka integrations

Chapter 4. Known Issues

The following are the Known Issues in Unica Content Integration 12.1.4.

Issue ID	Description
HMA-338336	<p>In some cases, if Unica Content Integration does not exist in the base version and is installed when upgrading to a higher version, the expected database changes did not happen.</p> <p>Workaround:</p> <p>Execute the following command:</p> <pre><INSTALL_DIR>\Platform\db\upgrade1211to1212\ContentIntegrationUpdate_1212_*.sql</pre>
HMA-338335	<p>In some cases, if Unica Content Integration does not exist in the base version and is installed when upgrading to a higher version, the additionalParameter field does not exist in the CMS configuration template within the offer node.</p> <p>Workaround:</p> <p>Execute the following command:</p> <pre>./configTool.sh -vp -p "Affinium Offer partitions partition1" -f "/opt/Install/fedSetup1213/Platform/AssetPicker/conf/platform/offers_configuration.xml"</pre>

Chapter 5. Before you contact HCL technical support

If you encounter a problem that you cannot resolve by referring the documentation, your company's designated support contact can log a call with HCL technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your HCL administrator for information.

Information to gather

Before you contact HCL technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System information."

System information

When you call HCL technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the **About** page, which provides information about your installed HCL applications.

You can access the **About** page by selecting **Help > About**. If the **About** page is not accessible, check for a `version.txt` file that is located under the installation directory for your application.

Contact information for HCL technical support

For ways to contact HCL technical support, see the HCL technical support website:

<https://www.hcltech.com/products-and-platforms/contact-support>