

# **Unica Platform V12.1.2 Release Notes**



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# Chapter 1. Release Notes for version 12.1.2

Contains information about new features, defect fixes, and known issues in Unica Platform that HCL releases as part of a scheduled software release.

## New features and changes

This section describes the new features and changes introduced in the 12.1.2 version of Unica Platform.

### Upgrade Paths

Unica Platform supports the following upgrade paths:

- 12.1.x → 12.1.2
- 12.1.0.x → 12.1.2

Customers on versions earlier than 8.6.x must:

- perform a Fast Upgrade from existing version to version 8.6.0 (for more information, see *HCL Unica 8.6.0 Fast Upgrade Guide*).
- perform a Fast Upgrade from version 8.6.0 to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.2.

Customers on versions earlier than 11.1.x.x can:

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.2.

Customers on versions 11.1.x.x/12.0.x.x can use one of the following options for upgrade:

- **Option 1**

- perform an in-place upgrade from existing version to version 12.1.0.
- perform an in-place upgrade from version 12.1.0 to version 12.1.2.

- **Option 2**

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.2.

## Unica Contact Central Integration

A new module Contact Central is integrated with Platform. It provides role based access to it. Once Contact Central is installed and deployed, administrators can update the required configurations to access Contact Central through Platform.

## Newly supported platforms

The support for the following platforms is added.

- WAS 8.5.5.20

## Fixed defects

This section describes the fixed defects in the 12.1.2 version of Unica Platform.

Issue ID	Description
HMA-331751	12.1.0.4 -auto synch of new users from LDAP to Platform was not working
HMA-332991	CS0259050 : Vulnerabilities were identified for Platform during the pentest performed on Unica v12.1.0.4.
HMA-330916	Archived Audit Events were not executing as per the provided delay.

## Known issues

The following known issues are there in the 12.1.1 version of Unica Platform.

Issue	Issue ID	Description
User is not able to log in to Platform after upgrade to 12.1.1, in case Deliver is configured.	HMA-330433	<p>Execute the following query on Platform database.</p> <pre>select * from usm_role_role_map where role_id = (select ID from usm_role where name='Deliver_admin' and application=101 and partition_id=&lt;&gt;)</pre> <p>Specify actual partition id in above query, default for partition1, partition id =1, it varies for multiple partitions.</p> <p>If above result in more than one row, contact HCL support to help in executing the following delete query - delete one of the duplicate record of "Deliver_admin " role by running the below query.</p> <pre>delete from usm_role_role_map where role_id = (select ID from usm_role where name='Deliver_admin' and application=101 and partition_id=&lt;&gt;) and parent_role_id=&lt;partition_id&gt;</pre> <p>For example , for partition id =1</p> <pre>delete from usm_role_role_map where role_id = (select ID from usm_role where name='Deliver_admin' and application=101 and partition_id=1) and parent_role_id=1</pre>

## Known limitations

No known limitations are there in the 12.1.2 version of Unica Platform.