

Version 11 Release 1  
March 15, 2019

*IBM Marketing Platform Release Notes*

**IBM**

**Note**

Before using this information and the product it supports, read the information in "Notices" on page 11.

This edition applies to version 11, release 1, modification 0 of IBM Marketing Platform and to all subsequent releases and modifications until otherwise indicated in new editions.

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## Chapter 1. New features and changes in version 11.1

This section describes the new features and changes introduced in the 11.1 version of Marketing Platform.

### **IBM® Marketing Platform now supports JBoss and Apache Tomcat**

IBM Marketing Platform now supports JBoss and Apache Tomcat application servers.

### **Upgrade paths**

1. Supported upgrade path via installers: 11.0.1 -> 11.1 only.
2. Customers at 11.0 -> Fast upgrade to 11.1.



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## Chapter 2. Fixed defects

This section describes the fixed defects in the 11.1 version of Marketing Platform.

|            |   |
|------------|---|
| HMA-288217 | Usability - NVP mapping for Phone 1 is connected to both Phone 1 and Phone 2 in the code for SAMLUtil.class file. |
| HMA-288220 | Unable to add Cognos Report URL as Custom Portlet   |
| HMA-288219 | Unable to disable system alerts   |
| HMA-288218 | VER10.1.0.2 LDAP sync in9.1.1.4 limiting to < 1500 users  |
| HMA-288214 | Platform Schedule failed to invoke randomly   |
| HMA-285353 | HMA-198494 - Issue with User Roles & Permissions with custom macro  |



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## Chapter 3. Known issues

This section describes the known issues in the 11.1 version of Marketing Platform.

|            |  |
|------------|--|
| HMA-244862 | Client polling execution thread control needed   |
| HMA-276643 | Internal users not able to login in case of LDAP server is unavailable in IBM Marketing Platform   |
| HMA-75443  | JMAT: Uninstaller with no option runs in silent mode when product was installed in console mode on Windows   |
| HMA-186137 | LDAP sync fails intermittently. The sync never works until the server is restarted.  |
| HMA-267374 | Platform: Can't resize back to original size for portlet   |
| HMA-222131 | Problem in syncing OD user roles when Audit Event Logging is enabled   |
| HMA-268210 | Usability - Title missing for SAML NVP attribute for user  |
| HMA-271642 | A "Please wait ..." message is displayed multiple times in console mode installation while upgrading from version 10.1 or during a clean installation. |
| HMA-287668 | DOC: JBOSS: Warning "Failed to define class com.sun.jersey.api.json.JSONWithPadding in Module "deployment.Campaign.war:main"                           |



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## Chapter 4. Known limitations

This section describes the known limitations in the 11.1 version of Marketing Platform.

|  |            |  |
|--|------------|--|
| Limitations on automatic synchronization of external users |            | <p>When IBM Marketing Software is configured to integrate with a Windows Active Directory or LDAP server, users and groups are synchronized automatically at pre-defined intervals. This automatic synchronization has limited functionality.</p> <p>Automatic synchronization updates user attributes only. Because group membership changes such as adding, removing, or changing members in a group require administrator oversight, import of these changes is confined to the manual synchronization process by default.</p> <p>You can force a full synchronization of all users and groups by using the <b>Synchronize</b> function in the Users area of IBM Marketing Software. No additional configuration is required.</p> <p>However, you can also use a hidden configuration property to include group membership changes in the automatic synchronization process. For details, contact IBM Services.</p> |
| Administration users can edit their own permissions        | DEF 184911 | <p>Users with the Marketing Platform <b>AdminRole</b>, such as the asm_admin user, can add the <b>PlatformAdminRole</b> to their own accounts, which would increase their access across partitions. It is an authorization issue to allow users with administration permissions to edit their own permissions.</p>   |



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## Chapter 5. Issues related to third-party software

This section describes the issues in the 11.1 version of Marketing Platform that are related to third-party software.

|   |            |   |
|---|------------|---|
| Users with non-ASCII characters in their user name can not log in to IBM SPSS® Modeler Advantage Enterprise Marketing Management Edition using single sign-on | DEF 131626 | There is no workaround for this issue at this time. |
|---|------------|---|



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If you are not a designated support contact at your company, contact your IBM administrator for information.

**Note:** Technical Support does not write or create API scripts. For assistance in implementing our API offerings, contact IBM Professional Services.

### Information to gather

Before you contact IBM technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System information."

### System information

When you call IBM technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the About page, which provides information about your installed IBM applications.

You can access the About page by selecting **Help > About**. If the About page is not accessible, check for a `version.txt` file that is located under the installation directory for your application.

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