

Version 11 Release 0
31 May 2018

IBM Marketing Platform Release Notes

IBM

Note

Before using this information and the product it supports, read the information in "Notices" on page 11.

This edition applies to version 11, release 0, modification 0 of IBM Marketing Platform and to all subsequent releases and modifications until otherwise indicated in new editions.

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Chapter 1. New features and changes in version 11.0

This section describes the new features and changes introduced in the 11.0 version of Marketing Platform.

Relative Run Exclusion Changes

The definition of run exclusions was earlier limited to an absolute period or a yearly relative date.

The weekly and monthly datetime is now configurable apart from the yearly relative date. The user can now define the validity of the run exclusion rule (start and end date):

- In case of a week, the user can now select one or more day of the week, associated with a start date end time.
- In case of a month, the user can now select a day in a month, associated with a start and end time.
- In case of a year, the user can now select a day in the year, associated with a start and end time.

GDPR - Right to erasure

IBM Marketing Platform adheres to the GDPR guidelines on deleting customer's personal data from the IBM Marketing Platform system tables.

Please refer to the IBM Marketing Platform GDPR documentation for details.

Fast Upgrade

IBM Marketing Software version 11 supports the fast upgrade approach. This approach allows upgrades from version 8.6 onwards to version 11.0. This aids customers by bypassing the multi-step upgrade. The fast upgrade approach is also useful in reducing upgrade downtime. The approach is provided for IBM Marketing Platform, IBM Campaign, IBM Contact Optimization, IBM Marketing Operations, IBM Interact for upgrade from 8.6.x version onwards. For details, refer to the Fast Upgrade documentation released with version 11.0.

Chapter 2. Fixed defects

This section describes the fixed defects in the 11.0 version of Marketing Platform.

PMR-282412, HMA-283415	While editing dashboard (named < x onmouseover=alert(1)>test) and clicking on edit dashboard a dialog box with a numeric character "1" appears.
PMR-282601, HMA-283407	French users see a Blank Screen while adding a Job NotificationDefined Schedule Task.
PMR-274199, HMA-282029	When setting up a scheduled task to start "Now" and "End at a specific date/time": <ul style="list-style-type: none">• The scheduled definitions page shows the End date/time to match the Start date/time (doesn't reflect what the user entered)• The scheduled task continues to fire even past the End date/time
PMR-277692, HMA-282028	The user can access Schedule administration from Flowchart even if he does not have the authorization.
PMR-269612, HMA-282027	The user is unable to choose the future finish date while configuring the flowchart schedule to some hours per day
PMR-245427, HMA-282005	The custom portlet has custom reports that contain hyperlinks. On clicking the hyperlinks a authorization failure message shows within the portlet instead of redirecting to the relevant campaign/session page.
HMA-280293	The parameter 'valid_token' that is responsible for authorizing a request is passed in the URL of the POST Request
HMA-279777	A Security Vulnerability might occur on 'First name' and 'Last name' parameters within the "New User" functionality of the Users section of the application.
PMR-244370, HMA-245426	"List runs from" doesn't work in Schedule management in case of Google Chrome
PMR-230579, HMA-237625	Any URL that contains digits / special characters is considered as an invalid URL in the Portlet
HMA-235322	Dynamic scan: Authentication bypass using HTTP verb tampering

Chapter 3. Known issues

This section describes the known issues in the 11.0 version of Marketing Platform.

HMA-121378	Changing Timezone for pre-existing reoccurring scheduled task does not update cron expression
HMA-244862	Client polling execution thread control needed
HMA-276643	Internal users not able to login in case of LDAP server is unavailable in IBM Marketing Platform
HMA-75443	JMAT: Uninstaller with no option runs in silent mode when product was installed in console mode on Windows
HMA-186137	LDAP sync fails intermittently. The sync never works until the server is restarted.
HMA-267374	Platform: Can't resize back to original size for portlet
HMA-222131	Problem in syncing OD user roles when Audit Event Logging is enabled
HMA-268210	Usability - Title missing for SAML NVP attribute for user
HMA-271642	A "Please wait ..." message is displayed multiple times in console mode installation while upgrading from version 10.1 or during a clean installation.

Chapter 4. Known limitations

This section describes the known limitations in the 11.0 version of Marketing Platform.

Limitations on automatic synchronization of external users		<p>When IBM® Marketing Software is configured to integrate with a Windows Active Directory or LDAP server, users and groups are synchronized automatically at pre-defined intervals. This automatic synchronization has limited functionality.</p> <p>Automatic synchronization updates user attributes only. Because group membership changes such as adding, removing, or changing members in a group require administrator oversight, import of these changes is confined to the manual synchronization process by default.</p> <p>You can force a full synchronization of all users and groups by using the Synchronize function in the Users area of IBM Marketing Software. No additional configuration is required.</p> <p>However, you can also use a hidden configuration property to include group membership changes in the automatic synchronization process. For details, contact IBM Services.</p>
Administration users can edit their own permissions	DEF 184911	<p>Users with the Marketing Platform AdminRole, such as the asm_admin user, can add the PlatformAdminRole to their own accounts, which would increase their access across partitions. It is an authorization issue to allow users with administration permissions to edit their own permissions.</p>

Chapter 5. Issues related to third-party software

This section describes the issues in the 11.0 version of Marketing Platform that are related to third-party software.

Users with non-ASCII characters in their user name can not log in to IBM SPSS® Modeler Advantage Enterprise Marketing Management Edition using single sign-on	DEF 131626	There is no workaround for this issue at this time.
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If you are not a designated support contact at your company, contact your IBM administrator for information.

Note: Technical Support does not write or create API scripts. For assistance in implementing our API offerings, contact IBM Professional Services.

Information to gather

Before you contact IBM technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System information."

System information

When you call IBM technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the About page, which provides information about your installed IBM applications.

You can access the About page by selecting **Help > About**. If the About page is not accessible, check for a `version.txt` file that is located under the installation directory for your application.

Contact information for IBM technical support

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