Unica Plan V12.1.5 Release Notes

Contents

Chapter 1. Release Notes for version 12.1.5

Contains information about new features, defect fixes, and known issues in Unica Plan that HCL releases as part of a scheduled software release.

System requirements and compatibility

Unica Plan operates as part of the Unica suite of products.

- Unica Plan version 12.1.5 requires Unica Platform 12.1.5.
- For reporting, Unica Plan 12.1.5 uses the 12.1.5 version of the Unica Plan and the Unica Plan Campaign reports package.

For installation instructions, see the Unica Plan Installation Guide.

Upgrade paths

Unica Plan supports the following upgrade paths:

- 12.1.x → 12.1.5
- 12.1.0.x → 12.1.5

Customers on versions earlier than 8.6.x must:

- perform a Fast Upgrade from existing version to version 8.6.0 (for more information, see *HCL Unica 8.6.0 Fast Upgrade Guide*).
- perform a Fast Upgrade from version 8.6.0 to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.5.

Customers on versions earlier than 11.1.x.x can:

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.5.

Customers on versions 11.1.x.x/12.0.x.x can use one of the following options for upgrade:

- **Option 1**
    - perform an in-place upgrade from existing version to version 12.1.0.
    - perform an in-place upgrade from version 12.1.0 to version 12.1.5.
- **Option 2**
    - perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
    - perform an in-place upgrade from version 12.1.0 to verison 12.1.5.

Unica Plan 12.1.0 supports the fast upgrade approach. This helps in bypassing the multistep upgrade. The Fast Upgrade approach is also useful in reducing upgrade downtime. The approach is provided for Unica Platform, Campaign, Collaborate, Plan, and Interact.

We have updated the Unica Plan documents and you can access the latest documentation using the following links:

- **PDFs**: https://doc.unica.com/products/index.php?showFolder=RW50ZXJwcmlzZQ==&folder=bWFya2V0b3Bz
- **Online Help**: https://help.hcltechsw.com/unica/MarketingOperations/en/12.1.5/index.html

Fixed defects

The following defects are fixed in Unica Plan version 12.1.5.

Issue ID	Description
HMA-349443	Adobe Embed API changed from legacy view to modern view so PDF Embed API features in Plan were not accessible.
HMA-349374	Plan Summary Form with DB2 alias had an issue.

Issue ID	Description
HMA-347215	In Plan workflow users were not able to see all values for Milestones.
HMA-346939	There was an XSS vulnerability when deleting a team.
HMA-346721	URL attribute was breaking form rules in the EDIT window.
HMA-345834	`sqlServerSchemaName` configuration property was not working in Unica Plan versions 9.x to 12.1.x.
HMA-345205	Project health (Monthly/Trend) in Plan Analytics was not responding.
HMA-344890	When alert for deleted instance was clicked from Dashboard, or Home page of new UI, irrelevant message box was being displayed.
HMA-330011	Inconsistent sorting behavior for tasks was observed.
HMA-319048	Application was getting logged out when adding items for approval from external CMS
HMA-298708	The first offer in any new folder was not showing up when attempting to assign that offer in TCS while browsing for the offer

Known limitations

This table contains known limitations in Unica Plan version 12.1.5.

Issues	Issue ID	Description
5000 error occurs on Oracle when form attribute string is too long.	175488	The Oracle database limits the form attribute string to 30characters. Exceeding this length causes a 5000 error.

Incorrect asset URLs	177613	Adding forms to asset templates can cause errors on URLs
Relevant products related to offers from Campaign are not migrated over to Plan	Defect 62333	Campaign offers have a relevant products feature, Plan offers does not have this feature. Therefore, relevant products are not migrated from Campaign to Plan.
Safari browser downloads data migration files directly to Downloads folder	DEF063699	When you perform a data migration import, while using Plan with the Safari browser, you are not prompted for a destination folder. Imported files are downloaded directly to the folder designated for downloads in Safari.
Users cannot add marketing objects in languages other than English.	DEF057079	Plan does not allow multibyte characters in the marketing object type name.
Unable to add forms or templates with non-English characters in the form name, form attribute name, or table name fields	DEF057100	Form and template fields with non-English characters cannot be saved.
The task pane allows users to edit the Summary tab even if the project is canceled or completed	DEF057121	If a project is cancelled or completed on the Summary tab while the task pane is open at the right side of the page, you can continue to edit project forms in the task pane,even though it is no longer active.

Default dates on the grid do not always localize correctly	DEF057605, DEF040170	The date selection control for grids is not localized for non-English locales, so the default value for a grid date attribute is not always populated for some non-English language locales (such as Japanese).
A reviewer who has not yet responded cannot continue an "On Hold" Approval from right task pane	DEF057650	If a reviewer has not responded to an approval in the "On Hold" state, then the task pane on the right cannot be used to continue that approval. The **Approve**, **Approve w/changes**, and **Deny** buttons display for the approval in the task pane, but the **Continue** and **Cancel** buttons do not display. In contrast, an approver who has already responded to the approval can continue it from right pane. This scenario occurs because the buttons on the right pane are driven by the role of the user: Approver or Approval owner. If the approver and the owner are the same user, approver actions take precedence.
Formulas for computing metrics must be in English	DEF057660	When adding metrics to metrics templates, the user can specify them as **Planned** or **Rollup**. If the user enters a formula in the **Computed by Formula** field, the formula must be in English. An error results if a user enters a translated string instead of ROLLUP.
Metrics formulas are not validated	DEF057726	If an invalid formula is specified for a metric, an exception error results when Unica Plan finalizes values entered on the Tracking tab of an object instance that uses the metric. See the product documentation for information about valid operators and operands.

Limitations in importing offer templates	DEF059793	Offer templates are not imported in the following cases: An offer template with the same ID exists. An offer template with the same ID was published and deleted. Any form with same name is used in an offer template.
Requirement for reason for denying an approval feature cannot be disabled	N/A	When Unica Plan is configured to require a reason when users deny an approval, users must select a value for the deny reason. After users begin to use this feature, the system cannot be re-configured to disable this feature
Plan single URL configuration does not support the analysis tab for plans and programs	Defect 172856	If the analysis tab for a plan and program object is configured as single URLs, after clicking these URLs the user interface does not display the tabs to navigate to other parts of the plan or program objects.
In Plan-Campaign integrated systems, the single URL feature has limited functionality	Defect 177309	For a single URL configured campaign project, the implementation tab is not visible. The single URL feature is not implemented for campaign tabs
Plan approvals on mobile IOS systems have layout problems	Defect 178600	The post-complete response button and file names are difficult to see on IOS devices.
AcquireLock API does not throw an	Defect 166474	When using the Unica Plan API, it is not possible to acquire a tab level lock on an object. The API only

exception even if a user has opened the people tab and other tabs in edit mode.		allows object level locking, whereas the GUI allows tab level locking.
Form creation, publishing, and usage does not work when DB2 owner and user different	Defect 19733	This issue occurs only when the user mentioned in the data source is not the one who has created the database tables
Sorting of Projects-Under supporting Projects and requests On page 2 Try to sort any one column (say Last date) then the page refreshes and moves to page 1	Defect 801917	Sorting on Page 2 for the Supporting Projects and requests will refresh the page and navigate to the first page.

Known issues

This table contains known issues in Unica Plan version 12.1.5.

Issue ID	Description
HMA-349724	In case of Plan Attachments, the PDF Embed API markup displays saving on save, but is not saved on reopening the markup.
HMA-349432	In the Marketing Object menu, if you create an instance or click an existing instance, it changes the left menu to Planning Workspace and other menus.
HMA-348874	Cannot open the offers window on TCS.

HMA-348388	If All Active Invoices is the recent accessed page, then clicking on My Active Invoices or All Invoices from the Favourites menu, makes the system navigate to All Active Invoices.
HMA-348325	If All Plans is the recent accessed page, then clicking on Active Plans from the Favourites menu, makes the system navigate to All Plans.
HMA-344890	When alert for deleted instance is clicked from the Dashboard or the Home page of the new UI, an irrelevant message box is displayed.
HMA-344825	The `installerproperties` file is missing for OneDb in Plan `response.tar.gz`.
HMA-344805	Any Plan menu added under Financial appears as a seperate entity instead of a menu item within planning workspace.
HMA-344788	Clicking on Offer attachments from Manage my approvals dashboard report gives 5001 error.
HMA-344753	Cannot edit TCS Tab of two projects at the same time.
HMA-344688	If the project status is 'In Reconcilation', it does not have the Change Status functionality.
HMA-344567	On project workflow(Spreadsheet view), for an added task the show icon does not appear.
HMA-344559	UI Task alignment issues is seen if task is opened from th right pane.
HMA-343362	In case of PDF Embed API, the create version without-markup is not working and the downloaded PDF file does not show any markup changes.
HMA-343138	Cannot assign a member to a project request for failed delegations.
HMA-343043	Adobe cloud should not be blocked in the network if you are trying to access markup with PDF Embed API.
HMA-342918	In case of Tasks, hovering on task attachments doesn't magnify the thumbnail.

HMA-342794	For Safar browser, the thumbnails are not getting generated.
HMA-338603	On Google Chrome and Microsoft Edge browser, `PATCH` and `DELETE` methods are not working on an ISAM setup. **Workaround**: This issue can be resolved by making the following CORS configurations: ``` Access-Control-Allow-Origin <plan ISAM url > Access-Control-Allow-Methods GET, POST, OPTIONS, PUT, DELETE, PATCH Access-Control-Allow-Headers accept, authorization, content-type, x-requested-with Access-Control-Allow-Credentials true Access-Control-Max-Age 1 ```
HMA-338369	Running the umodbsetup utility log file in version 12.1.3.0 displays the version as 12.1.2.0.
HMA-338197	In case of Enhanced calendar, when using a Safari browser, it does not display the scroll for the current time.
HMA-337095	A Slack user (Plan admin) can assign themselves to a project, but cannot access the slack channel from Communicate.
HMA-334654	If using a Safari browser, the Manage selections in the workflow approval displays two sections.
HMA-334635	When using Slack, if a non-slack admin user tries to add a member to a project, an incorrect error message appears.
HMA-333002	On Internet Explorer browser, for a new workflow, Save and Cancel buttons do not work properly, for Tasks, if you change the duration.
HMA-332834	On Plan Reports, the Resource Task Load has some input fields that are mentioned as Optional as well as Mandatory.

HMA-332833	There is no progress bar to know if the Birt report is loading or not.
HMA-332411	When creating or copying Campaign projects, high response times observed.
HMA-332406	When publishing Offers or Offer lists, High response times observed.
HMA-332405	Some degradation seen when accessing **Plan > Offers**.
HMA-330115	Deleting approvers, from the selected steps, does not unblock the users from selection after the steps are deleted.
HMA-329839	In Unica Insights Reports, todays date is not mentioned at the bottom of the excel exported file type.
HMA-329451	When two or more users are using Plan simultaneously, the UI language of the Plan's section displays the last logged in user's language.
HMA-328588	Offer revision history not getting localized.
HMA-326549	Approvals should not be automatically delegated when it is in Not started state.
HMA-326322	Pasting to a Cell fails, if the Cell has a "Control Cell" assigned where the control cell is recently created.
HMA-325768	In multiple cases, Task list sorting is lost.
HMA-325720	For Plan objects, Logout option is not working as expected.
HMA-324429	In some cases, the To-do preview points to incorrect To-do when clicked multiple times.
HMA-319048	When adding items for approval from an external CMS, the application was getting logged out.
HMA-318204	When using Microsoft Internet Explorer, the position of **Search for user**, within **Create To-do panel > Assigned to**, is not fixed.
HMA-307200	On the enhanced workflow UI, you cannot move stages using drag-and-drop.

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HMA-283675	When URL value is used in a single select attribute value, all attribute values display.
HMA-283523	When an OOO user tries to assign the task to himself, delegation fails.
Defect 272141	If you use the required attributes feature in versions before 10.1 and have upgraded to version 12.0, the rules for required features are not retained in version 12.0. To make an attribute required, you must edit the attribute and select the Required option for the attribute. However, this makes the attribute a required attribute on all the forms that it is included in. This issue does not occur if you upgrade from version 10.1 or newer version.
N/A	When integrated with Tivoli Access Manager, under select circumstances, an "Incomplete Reply from server" error might occur when performing certain actions in the application (for example, configuring form attributes).
N/A	REST API support is not available for all APIs. To see supported APIs in V12, see the Unica Plan REST APIs documentation.
N/A	The systems that use DB2 v10.1, the NOT EXISTS operator produces duplicate results. Results can be incorrect for queries that include a NOT EXISTS clause. As a workaround, you can set the `DB2_ANTIJOIN` registry parameter to NO and restart the DB2 server. Forexample, `<DB2-HOME>\BIN>db2set DB2_ANTIJOIN=NO`
HMA-303714	When the rich text is at screen bottom and users need to scroll down the screen to reach it, use of tools of Rich Text makes the scroll to back to the top of the screen. When the rich text field has a scrollbar and a table is inserted at the bottom of this field, the user needs to scroll the field to see the contextual menu of table when they selects a cell.

HMA-176872, HMA-176873	During installation, uppercase database credentials cause errors. Workaround: Enter database details for the host name and domain name in lower case characters.
N/A	In a Safari browser, when you click **Download Original** in the markup window, the file is saved successfully on disk. However, it opens a blank tab window along with every download. This is a Safari browser issue. To avoid this issue you can try to hold the **Option** key and click **Download Original** to download without opening new blank tab. You can also right click **Download Original** to open a context pop-up menu. Click **Save Image As...** to save the file to the desired location. It does not open a new tab.