Unica Plan V12.1.4 Release Notes

Contents

Chapter 1. Release Notes for version 12.1.4

Contains information about new features, defect fixes, and known issues in Unica Plan that HCL releases as part of a scheduled software release.

System requirements and compatibility

Unica Plan operates as part of the Unica suite of products.

- Unica Plan version 12.1.4 requires Unica Platform 12.1.4.
- For reporting, Unica Plan 12.1.4 uses the 12.1.4 version of the Unica Plan and the Unica Plan Campaign reports package.

For installation instructions, see the Unica Plan Installation Guide.

Upgrade paths

Unica Plan supports the following upgrade paths:

- 12.1.x → 12.1.4
- 12.1.0.x → 12.1.4

Customers on versions earlier than 8.6.x must:

- perform a Fast Upgrade from existing version to version 8.6.0 (for more information, see *HCL Unica 8.6.0 Fast Upgrade Guide*).
- perform a Fast Upgrade from version 8.6.0 to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.4.

Customers on versions earlier than 11.1.x.x can:

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.4.

Customers on versions 11.1.x.x/12.0.x.x can use one of the following options for upgrade:

- **Option 1**
    - ◦ perform an in-place upgrade from existing version to version 12.1.0.
    - ◦ perform an in-place upgrade from version 12.1.0 to version 12.1.4.
- **Option 2**
    - ◦ perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
    - ◦ perform an in-place upgrade from version 12.1.0 to verison 12.1.4.

Unica Plan 12.1.0 supports the fast upgrade approach. This helps in bypassing the multistep upgrade. The Fast Upgrade approach is also useful in reducing upgrade downtime. The approach is provided for Unica Platform, Campaign, Collaborate, Plan, and Interact.

We have updated the Unica Plan documents and you can access the latest documentation using the following links:

- **PDFs**: https://doc.unica.com/products/index.php?showFolder=RW50ZXJwcmlzZQ==&folder=bWFya2V0b3Bz
- **Online Help**: https://help.hcltechsw.com/unica/MarketingOperations/en/12.1.4/index.html

New features and changes in version 12.1.4

Unica Plan 12.1.4 includes the following new features.

For more information about the new features and changes in Unica Plan 12.1.4, see the Unica Plan documentation set.

Out of Office for future dates

You can now schedule an out-of-office by selecting a future Start date and future End date. Also introduced a new node named Out of Office within `Unica Plan | umoConfiguration | Notifications` configuration for Plan. For more information related to its configuration, see Unica Plan V12.1.4 Installation Guide.

PDF Embed API markup support

Introduced PDF Embed API markup in Unica Plan. This markup tool is similar to Adobe™ Acrobat markup but works on Google Chrome, Microsoft Edge, and Safari, and also works with annotations (update, remove, and reply).

Also added:

- a new option, PDF Embed API, in dropdown for the **markupServerType** parameter in `Unica Plan | umoConfiguration | markup` configuration.
- a new parameter **adobeConsoleKey** in `Unica Plan | umoConfiguration | markup` configuration, to apply the console key generated from the Adobe site.

Additional logging capability to determine slow SQL queries

Introduced two system properties (jvm arguments) to determine the slow SQL queries as a part of troubleshooting performance issues:

- `-Dplan.slow.query.threshold=<value in milliseconds>`

  If the value is greater than 0, all JDBC SQL queries, which take more time than the mentioned value, will appear in the logs.

- `-Dplan.slow.query.show.stack.trace=true`

  If this parameter is true, java stack trace of slow SQL queries will appear in the logs.

Fixed defects

The following defects are fixed in Unica Plan version 12.1.4.

Issue ID	Description
HMA-343619	When Centralized Offer Management was installed or enabled, the offer templates were not loaded in Plan at the startup.
HMA-342908	In Documentation, information related to the reference or configuration of `ldap_conf.xml` file, under Plan, was missing.

Issue ID	Description
HMA-342834	Elements were not sorted on the List view.
HMA-341774	Even if the dependent task in workflow was finished, the status of the approval task could not be changed.
HMA-341207	One case of use of form rules was making the hidden fields getting displayed in the View mode.
HMA-341206	One case of use of form rules was making the hidden fields getting displayed in the View mode.
HMA-340707	In some instances the rich text background color was not getting displayed.
HMA-340224	Duplication of workflow rows were seen when the project was created using the request and the start date.
HMA-339691	Offer name containing symbols `+` and `/` were invalid in campaign but valid in Plan causing an issue when publishing an offer.
HMA-339167	Adding members to People tab added the members but displayed a `5000` error on UI when Asset picker was not completely configured.
HMA-339165	`PATCH` and `DELETE` methods were not working on ISAM setup for Google Chrome and Microsoft Edge browser.
HMA-339017	`PATCH` and `DELETE` methods were not working on ISAM setup for Google Chrome and Microsoft Edge browser.
HMA-339016	`NullPointerException` was observed when trying to select an unselected look up value on the forms Manage page.
HMA-338776	CVE tool was detected in the yui part of gwtext `JAR`.
HMA-338774	Dependent Values were not appearing correctly during offer creation.

Issue ID	Description
HMA-338620	If Unica Content Integration was not properly configured, a `5000` error appeared when adding members to the People tab, despite the members getting added.
HMA-338594	War of Plan was larger in size compared to other products.
HMA-338387	In Plan 12.1.3, the copyright year was incorrect in the Fed Response File `ResponseFiles.tar.gz`.
HMA-338358	Older version of spring-data-commons.jar existed.
HMA-338315	Time format not localized
HMA-338201	In case of Tasks, when using Microsoft Internet Explorer browser, filterby was appearing on the left side for Enhanced calendar.
HMA-338119	In some cases, if you clicked today, the date was not appearing correctly in the date picker.
HMA-337979	If you deleted multiple Campaign-linked projects, Plan was not working properly.
HMA-337808	Plan was trying to locate Content Integration and Collaborate even if they were not installed.
HMA-337530	Calendar recent menu exception was appearing if calendar configuration is set to Task and if you changed the search in an instance.
HMA-337243	In **Plan** >> **SettingsTask**, **My ready to start tasks** was appearing twice.
HMA-337007	In Filter for all Task enhanced calendars, **My ready to start tasks** was appearing twice.
HMA-336315	During Request creation, if you download default attachment, an incorrect error message appears.

Issue ID	Description
HMA-333333	The menu item Checklist was not getting localized for the following languages: • Chinese - Simplified • Chinese - Traditional • French • Italian • Japanese • Korean • Portuguese • Russian • Spanish
HMA-330116	Selecting the approver, under the pre-assigned role, was displaying two steps in the approval steps.
HMA-322934	Task search **My ready to start tasks** was appearing twice.

Known limitations

This table contains known limitations in Unica Plan version 12.1.4.

Issues	Issue ID	Description
5000 error occurs on Oracle when form attribute string is too long.	175488	The Oracle database limits the form attribute string to 30characters. Exceeding this length causes a 5000 error.
Incorrect asset URLs	177613	Adding forms to asset templates can cause errors on URLs
Relevant products related to offers	Defect 62333	Campaign offers have a relevant products feature, Plan offers does not have this feature. Therefore,

from Campaign are not migrated over to Plan		relevant products are not migrated from Campaign to Plan.
Safari browser downloads data migration files directly to Downloads folder	DEF063699	When you perform a data migration import, while using Plan with the Safari browser, you are not prompted for a destination folder. Imported files are downloaded directly to the folder designated for downloads in Safari.
Users cannot add marketing objects in languages other than English.	DEF057079	Plan does not allow multibyte characters in the marketing object type name.
Unable to add forms or templates with non-English characters in the form name, form attribute name, or table name fields	DEF057100	Form and template fields with non-English characters cannot be saved.
The task pane allows users to edit the Summary tab even if the project is canceled or completed	DEF057121	If a project is cancelled or completed on the Summary tab while the task pane is open at the right side of the page, you can continue to edit project forms in the task pane,even though it is no longer active.
Default dates on the grid do not always localize correctly	DEF057605, DEF040170	The date selection control for grids is not localized for non-English locales, so the default value for a grid date attribute is not always populated for some non-English language locales (such as Japanese).

| A reviewer who has not yet responded cannot continue an "On Hold" Approval from right task pane | DEF057650 | If a reviewer has not responded to an approval in the "On Hold" state, then the task pane on the right cannot be used to continue that approval. The **Approve**, **Approve w/changes**, and **Deny** buttons display for the approval in the task pane, but the **Continue** and **Cancel** buttons do not display. In contrast, an approver who has already responded to the approval can continue it from right pane.

This scenario occurs because the buttons on the right pane are driven by the role of the user: Approver or Approval owner. If the approver and the owner are the same user, approver actions take precedence. |
| Formulas for computing metrics must be in English | DEF057660 | When adding metrics to metrics templates, the user can specify them as **Planned** or **Rollup**. If the user enters a formula in the **Computed by Formula** field, the formula must be in English. An error results if a user enters a translated string instead of ROLLUP. |
| Metrics formulas are not validated | DEF057726 | If an invalid formula is specified for a metric, an exception error results when Unica Plan finalizes values entered on the Tracking tab of an object instance that uses the metric. See the product documentation for information about valid operators and operands. |
| Limitations in importing offer templates | DEF059793 | Offer templates are not imported in the following cases:

An offer template with the same ID exists.

An offer template with the same ID was published and deleted. |

		Any form with same name is used in an offer template.
Requirement for reason for denying an approval feature cannot be disabled	N/A	When Unica Plan is configured to require a reason when users deny an approval, users must select a value for the deny reason. After users begin to use this feature, the system cannot be re-configured to disable this feature
Plan single URL configuration does not support the analysis tab for plans and pro-grams	Defect 172856	If the analysis tab for a plan and program object is configured as single URLs, after clicking these URLs the user interface does not display the tabs to navigate to other parts of the plan or program objects.
In Plan-Campaign integrated systems, the single URL fea-ture has limited functionality	Defect 177309	For a single URL configured campaign project, the implementation tab is not visible. The single URL feature is not implemented for campaign tabs
Plan approvals on mobile IOS systems have layout prob-lems	Defect 178600	The post-complete response button and file names are difficult to see on IOS devices.
AcquireLock API does not throw an exception even if a user has opened the people tab and other tabs in edit mode.	Defect 166474	When using the Unica Plan API, it is not possible to acquire a tab level lock on an object. The API only allows object level locking, whereas the GUI allows tab level locking.

Form creation, publishing, and usage does not work when DB2 owner and user different	Defect 19733	This issue occurs only when the user mentioned in the data source is not the one who has created the database tables
Sorting of Projects-Under supporting Projects and requests On page 2 Try to sort any one column (say Last date) then the page refreshes and moves to page 1	Defect 801917	Sorting on Page 2 for the Supporting Projects and requests will refresh the page and navigate to the first page.

Known issues

This table contains known issues in Unica Plan version 12.1.4.

Issue ID	Description
HMA-344890	When alert for deleted instance is clicked from the Dashboard or the Home page of the new UI, an irrelevant message box is displayed.
HMA-344825	The `installerproperties` file is missing for OneDb in Plan `response.tar.gz`.
HMA-344805	Any Plan menu added under Financial appears as a seperate entity instead of a menu item within planning workspace.
HMA-344788	Clicking on Offer attachments from Manage my approvals dashboard report gives 5001 error.
HMA-344753	Cannot edit TCS Tab of two projects at the same time.

HMA-344688	If the project status is 'In Reconcilation', it does not have the Change Status functionality.
HMA-344567	On project workflow(Spreadsheet view), for an added task the show icon does not appear.
HMA-344559	UI Task alignment issues is seen if task is opened from th right pane.
HMA-343362	In case of PDF Embed API, the create version without-markup is not working and the downloaded PDF file does not show any markup changes.
HMA-343138	Cannot assign a member to a project request for failed delegations.
HMA-343043	Adobe cloud should not be blocked in the network if you are trying to access markup with PDF Embed API.
HMA-342918	In case of Tasks, hovering on task attachments doesn't magnify the thumbnail.
HMA-342794	For Safar browser, the thumbnails are not getting generated.

HMA-338603	On Google Chrome and Microsoft Edge browser, `PATCH` and `DELETE` methods are not working on an ISAM setup.
	
	Workaround:
	
	This issue can be resolved by making the following CORS configurations:
	
	<pre>Access-Control-Allow-Origin <plan ISAM url >
	Access-Control-Allow-Methods GET, POST, OPTIONS, PUT,
	 DELETE, PATCH
	Access-Control-Allow-Headers accept, authorization,
	 content-type, x-requested-with
	Access-Control-Allow-Credentials true
	Access-Control-Max-Age 1</pre>

HMA-338369	Running the umodbsetup utility log file in version 12.1.3.0 displays the version as 12.1.2.0.
HMA-338197	In case of Enhanced calendar, when using a Safari browser, it does not display the scroll for the current time.
HMA-337095	A Slack user (Plan admin) can assign themselves to a project, but cannot access the slack channel from Communicate.
HMA-334654	If using a Safari browser, the Manage selections in the workflow approval displays two sections.
HMA-334635	When using Slack, if a non-slack admin user tries to add a member to a project, an incorrect error message appears.
HMA-333002	On Internet Explorer browser, for a new workflow, Save and Cancel buttons do not work properly, for Tasks, if you change the duration.
HMA-332834	On Plan Reports, the Resource Task Load has some input fields that are mentioned as Optional as well as Mandatory.
HMA-332833	There is no progress bar to know if the Birt report is loading or not.
HMA-332411	When creating or copying Campaign projects, high response times observed.
HMA-332406	When publishing Offers or Offer lists, High response times observed.
HMA-332405	Some degradation seen when accessing **Plan > Offers**.
HMA-330115	Deleting approvers, from the selected steps, does not unblock the users from selection after the steps are deleted.
HMA-329839	In Unica Insights Reports, todays date is not mentioned at the bottom of the excel exported file type.
HMA-329451	When two or more users are using Plan simultaneously, the UI language of the Plan's section displays the last logged in user's language.
HMA-328588	Offer revision history not getting localized.

HMA-326549	Approvals should not be automatically delegated when it is in Not started state.
HMA-326322	Pasting to a Cell fails, if the Cell has a "Control Cell" assigned where the control cell is recently created.
HMA-325768	In multiple cases, Task list sorting is lost.
HMA-325720	For Plan objects, Logout option is not working as expected.
HMA-324429	In some cases, the To-do preview points to incorrect To-do when clicked multiple times.
HMA-319048	When adding items for approval from an external CMS, the application was getting logged out.
HMA-318204	When using Microsoft Internet Explorer, the position of **Search for user**, within **Create To-do panel > Assigned to**, is not fixed.
HMA-307200	On the enhanced workflow UI, you cannot move stages using drag-and-drop.
HMA-283675	When URL value is used in a single select attribute value, all attribute values display.
HMA-283523	When an OOO user tries to assign the task to himself, delegation fails.
Defect 272141	If you use the required attributes feature in versions before 10.1 and have upgraded to version 12.0, the rules for required features are not retained in version 12.0. To make an attribute required, you must edit the attribute and select the Required option for the attribute. However, this makes the attribute a required attribute on all the forms that it is included in. This issue does not occur if you upgrade from version 10.1 or newer version.
N/A	When integrated with Tivoli Access Manager, under select circumstances, an "Incomplete Reply from server" error might occur when

	performing certain actions in the application (for example, configuring form attributes).
N/A	REST API support is not available for all APIs. To see supported APIs in V12, see the Unica Plan REST APIs documentation.
N/A	The systems that use DB2 v10.1, the NOT EXISTS operator produces duplicate results. Results can be incorrect for queries that include a NOT EXISTS clause. As a workaround, you can set the `DB2_ANTIJOIN` registry parameter to NO and restart the DB2 server. Forexample, `<DB2-HOME>\BIN>db2set DB2_ANTIJOIN=NO`
HMA-303714	When the rich text is at screen bottom and users need to scroll down the screen to reach it, use of tools of Rich Text makes the scroll to back to the top of the screen. When the rich text field has a scrollbar and a table is inserted at the bottom of this field, the user needs to scroll the field to see the contextual menu of table when they selects a cell.
HMA-176872, HMA-176873	During installation, uppercase database credentials cause errors. Workaround: Enter database details for the host name and domain name in lower case characters.
N/A	In a Safari browser, when you click **Download Original** in the markup window, the file is saved successfully on disk. However, it opens a blank tab window along with every download. This is a Safari browser issue. To avoid this issue you can try to hold the **Option** key and click **Download Original** to download without opening new blank tab. You can also right click **Download Original** to open a context pop-up menu. Click **Save Image As...** to save the file to the desired location. It does not open a new tab.