

Unica Plan V12.1.3 Release Notes



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Chapter 1. Release Notes for version 12.1.3

Contains information about new features, defect fixes, and known issues in Unica Plan that HCL releases as part of a scheduled software release.

System requirements and compatibility

Unica Plan operates as part of the Unica suite of products.

- Unica Plan version 12.1.3 requires Unica Platform 12.1.3.
- For reporting, Unica Plan 12.1.3 uses the 12.1.3 version of the Unica Plan and the Unica Plan Campaign reports package.

For installation instructions, see the Unica Plan Installation Guide.

Upgrade paths

Unica Plan supports the following upgrade paths:

- 12.1.x → 12.1.3
- 12.1.0.x → 12.1.3

Customers on versions earlier than 8.6.x must:

- perform a Fast Upgrade from existing version to version 8.6.0 (for more information, see *HCL Unica 8.6.0 Fast Upgrade Guide*).
- perform a Fast Upgrade from version 8.6.0 to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.3.

Customers on versions earlier than 11.1.x.x can:

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.3.

Customers on versions 11.1.x.x/12.0.x.x can use one of the following options for upgrade:

- **Option 1**

- perform an in-place upgrade from existing version to version 12.1.0.
- perform an in-place upgrade from version 12.1.0 to version 12.1.3.

- **Option 2**

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.3.

Unica Plan 12.1.0 supports the fast upgrade approach. This helps in bypassing the multistep upgrade. The Fast Upgrade approach is also useful in reducing upgrade downtime. The approach is provided for Unica Platform, Campaign, Collaborate, Plan, and Interact.

We have updated the Unica Plan documents and you can access the latest documentation using the following links:

- **PDFs:** <http://doc.unica.com/products/index.php?showFolder=RW50ZXJwcmIzZQ==&folder=bWFya2V0b3BzLzEyXzFfMi9lbl91cw==>
- **Online Help:** <https://help.hcltechsw.com/unica/MarketingOperations/en/12.1.3/index.html>

New features and changes in version 12.1.3

Unica Plan 12.1.3 includes the following new features.

For more information about the new features and changes in Unica Plan 12.1.3, see the Unica Plan documentation set.

Log4j Security vulnerability fixes

Unica v12.1.3 now uses `log4j v2.17.1`. This version addresses the critical vulnerabilities identified in `log4j`. It includes the security fixes mentioned in the following Unica Knowledgebase article:

https://support.hcltechsw.com/csm?id=kb_article&sysparm_article=KB0095491

For more details related to the fixes in `log4j 2.17.1`, see <https://logging.apache.org/log4j/2.x/security.html>.

Enhanced Calendar

Introduced a new option for **Display as** named **Enhanced calendar**. The **Enhanced calendar** option is available only for the Task list object for registered searches. The **Enhanced calendar** option will not be available for Projects or any other object lists. Additionally, if you filter Task list or Task calendar using a temporary filter, the **Enhanced calendar** option will not be available.

Slack Channel for direct access to the channel on Slack

If the administrator has configured Slack as the collaboration tool, with Unica Plan, you can click **Slack channel** to directly access the channel on the Slack application and read the conversation on Slack. By clicking **Slack channel** on Plan, you can avoid browsing through various channels on Slack to locate the appropriate channel.

Fixed defects

The following defects are fixed in Unica Plan version 12.1.3.

Issue ID	Description
HMA-338379	Users could not export teams, security policy, and marketing object types from Oracle to DB2.
HMA-338157	Users could not submit approval if it had asset as items to approve.
HMA-336496	In Auto Submit request, users wanted actual user name instead of Plan API user.
HMA-336396	Create table query in collateral form export was giving error when executed on OneDB.
HMA-336356	Users could not execute exported forms queries on OneDB database.

Issue ID	Description
HMA-336090	In case of Plan approval, users were unable to see the associated offer in the Oracle stacks.
HMA-336086	CORS error was appearing when clicking the approval icon in Centralized Offer Management.
HMA-336069	Assigning Team to a Task or Approval was throwing <code>Internal server error</code> .
HMA-336004	Could not change the status of Marketing Objects from <code>Cancel</code> to <code>In Progress</code> .
HMA-335858	When creating an offer, Marketing Operations Offer Template Rule not working.
HMA-335642	When adding Teams to a Task, an error was appearing.
HMA-335435	Adding Suppress rules, when Creating Plan Offer, was not supported with API.
HMA-335224	In Unica Plan documentation, the upgrade path was incorrect from 12.1.0.x.
HMA-334893	When submitting an approval step to an Out-of-Office person (with an assigned delegate), an <code>errorError</code> was appearing in the new Workflow UI.
HMA-334850	Saved searches were giving an error on OneDB.
HMA-334843	For Approvals, in new Workflow UI, the Target End Date and Forecast Dates were incorrectly getting reversed, had incorrect date validation and was editable.
HMA-334839	After selecting a user in the User-select dropdown, users were unable to remove the value.

Issue ID	Description
HMA-334813, HMA-334812, HMA-330011	For Tasks, Inconsistent sorting behavior was seen.
HMA-334811, HMA-334268	If users were added to Tasks or Approvals, they were not getting added to Slack.
HMA-334810, HMA-334222	When selecting Plan Settings > Operational analytics , an error was appearing.
HMA-334809, HMA-334544	Rich text was showing license error on Invoices and Assets.
HMA-334808, HMA-334584	In Default alert subscription, an extra event was displayed for To-do.
HMA-334632	The message <code>Invalid Oauth token</code> was not translated.
HMA-334627	For V1 REST APIs optimizations were done for scenarios where permissions were not checked.
HMA-334622	When updating a Summary or Workflow tab, the tab name was appearing as <code>none</code> in alerts.
HMA-334331	For Approval rules, an underscore was appearing.
HMA-334329	For Workflow approvals, a white space was appearing after the instructions.
HMA-334246	Campaign Insight reports was appearing in recent items menu but Plan Insight Reports was not appearing.
HMA-333931	Deleting a Plan project was not deleting the corresponding Slack channel.
HMA-332730	In case of Approvals, the same user could be added as an approver from multiple groups.

Issue ID	Description
HMA-330133	In case of Approvals, sometimes, clicking Save for later was throwing an error and was not saving the Approvals.
HMA-329644	Handle Error messages was enhanced to display user friendly messages across Unica reports.
HMA-328541	In Unica Plan, the date picker was not displaying January 2021 for the Name field.
HMA-312543	In case of Microsoft Windows, the doc links, clicked from the installation screens, were not accessible.

Known limitations

This table contains known limitations in Unica Plan version 12.1.3.

Issues	Issue ID	Description
5000 error occurs on Oracle when form attribute string is too long.	175488	The Oracle database limits the form attribute string to 30characters. Exceeding this length causes a 5000 error.
Incorrect asset URLs	177613	Adding forms to asset templates can cause errors on URLs
Relevant products related to offers from Campaign are not migrated over to Plan	Defect 62333	Campaign offers have a relevant products feature, Plan offers does not have this feature. Therefore, relevant products are not migrated from Campaign to Plan.
Safari browser downloads data migration files directly	DEF063699	When you perform a data migration import, while using Plan with the Safari browser, you are not prompted for a destination folder. Imported files

to Downloads folder		are downloaded directly to the folder designated for downloads in Safari.
Users cannot add marketing objects in languages other than English.	DEF057079	Plan does not allow multibyte characters in the marketing object type name.
Unable to add forms or templates with non-English characters in the form name, form attribute name, or table name fields	DEF057100	Form and template fields with non-English characters cannot be saved.
The task pane allows users to edit the Summary tab even if the project is canceled or completed	DEF057121	If a project is cancelled or completed on the Summary tab while the task pane is open at the right side of the page, you can continue to edit project forms in the task pane, even though it is no longer active.
Default dates on the grid do not always localize correctly	DEF057605, DEF040170	The date selection control for grids is not localized for non-English locales, so the default value for a grid date attribute is not always populated for some non-English language locales (such as Japanese).
A reviewer who has not yet responded cannot continue an "On Hold" Approval from right task pane	DEF057650	If a reviewer has not responded to an approval in the "On Hold" state, then the task pane on the right cannot be used to continue that approval. The Approve , Approve w/changes , and Deny buttons display for the approval in the task pane, but the Continue and Cancel buttons do not display. In con-

		<p>trast, an approver who has already responded to the approval can continue it from right pane.</p> <p>This scenario occurs because the buttons on the right pane are driven by the role of the user: Approver or Approval owner. If the approver and the owner are the same user, approver actions take precedence.</p>
Formulas for computing metrics must be in English	DEF057660	<p>When adding metrics to metrics templates, the user can specify them as Planned or Rollup. If the user enters a formula in the Computed by Formula field, the formula must be in English. An error results if a user enters a translated string instead of ROLLUP.</p>
Metrics formulas are not validated	DEF057726	<p>If an invalid formula is specified for a metric, an exception error results when Unica Plan finalizes values entered on the Tracking tab of an object instance that uses the metric. See the product documentation for information about valid operators and operands.</p>
Limitations in importing offer templates	DEF059793	<p>Offer templates are not imported in the following cases:</p> <p>An offer template with the same ID exists.</p> <p>An offer template with the same ID was published and deleted.</p> <p>Any form with same name is used in an offer template.</p>
Requirement for reason for denying an approval feature cannot be disabled	N/A	<p>When Unica Plan is configured to require a reason when users deny an approval, users must select a value for the deny reason. After users begin to use</p>

		this feature, the system cannot be re-configured to disable this feature
Plan single URL configuration does not support the analysis tab for plans and programs	Defect 172856	If the analysis tab for a plan and program object is configured as single URLs, after clicking these URLs the user interface does not display the tabs to navigate to other parts of the plan or program objects.
In Plan-Campaign integrated systems, the single URL feature has limited functionality	Defect 177309	For a single URL configured campaign project, the implementation tab is not visible. The single URL feature is not implemented for campaign tabs
Plan approvals on mobile IOS systems have layout problems	Defect 178600	The post-complete response button and file names are difficult to see on IOS devices.
AcquireLock API does not throw an exception even if a user has opened the people tab and other tabs in edit mode.	Defect 166474	When using the Unica Plan API, it is not possible to acquire a tab level lock on an object. The API only allows object level locking, whereas the GUI allows tab level locking.
Form creation, publishing, and usage does not work when DB2 owner and user different	Defect 19733	This issue occurs only when the user mentioned in the data source is not the one who has created the database tables

<p>Sorting of Projects- Under supporting Projects and re- quests On page 2 Try to sort any one column (say Last date) then the page refreshes and moves to page 1</p>	<p>Defect 801917</p>	<p>Sorting on Page 2 for the Supporting Projects and requests will refresh the page and navigate to the first page.</p>
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Known issues

This table contains known issues in Unica Plan version 12.1.3.

Issue ID	Description
HMA-338620	<p>If Unica Content Integration is not properly configured, a 5000 error appears when adding members to the People tab, despite the members getting added.</p>
HMA-338603	<p>On Google Chrome and Microsoft Edge browser, <code>PATCH</code> and <code>DELETE</code> methods are not working on an ISAM setup.</p> <p>Workaround:</p> <p>This issue can be resolved by making the following CORS configurations:</p> <pre data-bbox="451 1455 1395 1843"> Access-Control-Allow-Origin <plan ISAM url > Access-Control-Allow-Methods GET, POST, OPTIONS, PUT, DELETE, PATCH Access-Control-Allow-Headers accept, authorization, content-type, x-requested-with Access-Control-Allow-Credentials true Access-Control-Max-Age 1 </pre>

HMA-338387	For version 12.1.3, the copyright year is incorrect in the Fed Response File <code>ResponseFiles.tar.gz</code> .
HMA-338369	Running the umodbsetup utility log file in version 12.1.3.0 displays the version as 12.1.2.0.
HMA-338358	Older version of <code>spring-data-commons.jar</code> exists.
HMA-338315	Time format is not localized.
HMA-338201	In case of Tasks, when using Microsoft Internet Explorer browser, filterby appears on left side for Enhanced calendar.
HMA-338197	In case of Enhanced calendar, when using a Safari browser, it does not display the scroll for the current time.
HMA-338119	In some cases, if you click today, the date does not appear correctly in the date picker.
HMA-337979	If you delete multiple Campaign-linked projects, Plan does not work properly.
HMA-337808	Plan tries to locate Content Integration and Collaborate even if they are not installed.
HMA-337530	Calendar recent menu exception appears if calendar configuration is set to Task and if you change the search in an instance.
HMA-337243	In Plan Settings > Task , 'My ready to start tasks' appears twice.
HMA-337095	A Slack user (Plan admin) can assign themselves to a project, but cannot access the slack channel from Communicate.
HMA-337007	In Filter for all Task enhanced calendars, 'My ready to start tasks' appears twice.
HMA-336315	During Request creation, if you download default attachment, an incorrect error message appears.
HMA-334654	If using a Safari browser, the Manage selections in the workflow approval displays two sections.

HMA-334635	When using Slack, if a non-slack admin user tries to add a member to a project, an incorrect error message appears.
HMA-333333	<p>The menu item Checklist is not getting localized for the following languages:</p> <ul style="list-style-type: none"> • Chinese - Simplified • Chinese - Traditional • French • Italian • Japanese • Korean • Portuguese • Russian • Spanish
HMA-333002	On Internet Explorer browser, for a new workflow, Save and Cancel buttons do not work properly, for Tasks, if you change the duration.
HMA-332834	On Plan Reports, the Resource Task Load has some input fields that are mentioned as Optional as well as Mandatory.
HMA-332833	There is no progress bar to know if the Birt report is loading or not.
HMA-332411	When creating or copying Campaign projects, high response times observed.
HMA-332406	When publishing Offers or Offer lists, High response times observed.
HMA-332405	Some degradation seen when accessing Plan > Offers .
HMA-330116	Selecting the approver, under the pre-assigned role, displays two steps in the approval steps.
HMA-330115	Deleting approvers, from the selected steps, does not unblock the users from selection after the steps are deleted.

HMA-329839	In Unica Insights Reports, today's date is not mentioned at the bottom of the excel exported file type.
HMA-329451	When two or more users are using Plan simultaneously, the UI language of the Plan's section displays the last logged in user's language.
HMA-328588	Offer revision history not getting localized.
HMA-326549	Approvals should not be automatically delegated when it is in Not started state.
HMA-326322	Pasting to a Cell fails, if the Cell has a "Control Cell" assigned where the control cell is recently created.
HMA-325768	In multiple cases, Task list sorting is lost.
HMA-325720	For Plan objects, Logout option is not working as expected.
HMA-324429	In some cases, the To-do preview points to incorrect To-do when clicked multiple times.
HMA-322934	Task search "My ready to start tasks" appears twice.
HMA-319048	When adding items for approval from an external CMS, the application was getting logged out.
HMA-318204	When using Microsoft Internet Explorer, the position of Search for user , within Create To-do panel > Assigned to , is not fixed.
HMA-307200	On the enhanced workflow UI, you cannot move stages using drag-and-drop.
HMA-283675	When URL value is used in a single select attribute value, all attribute values display.
HMA-283523	When an OOO user tries to assign the task to himself, delegation fails.
Defect 272141	If you use the required attributes feature in versions before 10.1 and have upgraded to version 12.0, the rules for required features are not retained in version 12.0. To make an attribute required, you must edit the attribute and select the Required option for the attribute. However,

	<p>this makes the attribute a required attribute on all the forms that it is included in.</p> <p>This issue does not occur if you upgrade from version 10.1 or newer version.</p>
N/A	<p>When integrated with Tivoli Access Manager, under select circumstances, an "Incomplete Reply from server" error might occur when performing certain actions in the application (for example, configuring form attributes).</p>
N/A	<p>REST API support is not available for all APIs. To see supported APIs in V12, see the Unica Plan REST APIs documentation.</p>
N/A	<p>The systems that use DB2 v10.1, the NOT EXISTS operator produces duplicate results. Results can be incorrect for queries that include a NOT EXISTS clause.</p> <p>As a workaround, you can set the <code>DB2_ANTIJOIN</code> registry parameter to NO and restart the DB2 server. Forexample,</p> <pre><DB2-HOME>\BIN>db2set DB2_ANTIJOIN=NO</pre>
HMA-303714	<p>When the rich text is at screen bottom and users need to scroll down the screen to reach it, use of tools of Rich Text makes the scroll to back to the top of the screen.</p> <p>When the rich text field has a scrollbar and a table is inserted at the bottom of this field, the user needs to scroll the field to see the contextual menu of table when they selects a cell.</p>
HMA-176872, HMA-176873	<p>During installation, uppercase database credentials cause errors.</p> <p>Workaround: Enter database details for the host name and domain name in lower case characters.</p>
N/A	<p>In a Safari browser, when you click Download Original in the markup window, the file is saved successfully on disk. However, it opens a blank tab window along with every download. This is a Safari browser issue.</p>

To avoid this issue you can try to hold the **Option** key and click **Download Original** to download without opening new blank tab. You can also right click **Download Original** to open a context pop-up menu. Click **Save Image As...** to save the file to the desired location. It does not open a new tab.