Unica Plan V12.1.0.4
Release Notes

Contents

Chapter 1. Release Notes for version 12.1.0.4

Contains information about new features, defect fixes, and known issues in Unica Plan that HCL releases as part of a scheduled software release.

System requirements and compatibility

Unica Plan operates as part of the Unica suite of products.

- Unica Plan version 12.1.0.4 requires Unica Platform 12.1.0.4.
- For reporting, Unica Plan 12.1.0.4 uses the 12.1.0.4 version of the Unica Plan and the Unica Plan/Unica Campaign reports packages.

For installation instructions, see the Unica Plan Installation Guide.

If you have a previous version of Unica Plan see the Unica Plan Upgrade Guide for upgrade instructions and supported versions for the upgrade process.

Where to find documentation

You can find the documentation here.

- PDFs: http://doc.unica.com/products/index.php?showFolder=RW50ZXJwcmlzZQ==&folder=bWFya2V0b3BzLzEyXzFfMC9lbl91c1cw==
- Online Help: https://help.hcltechsw.com/unica/MarketingOperations/en/12.1.0/index.html

New features and changes in version 12.1.0.4

In Unica Plan 12.1.0.4, we have introduced some new features, and we have made changes to some existing features or functionality.

The following list mentions the new features, and the changes to existing features, in Unica Plan 12.1.0.4:

- Bulk operations to change the status of To-dos, mark or remove flags of To-dos, and delete To-dos.
- For a user with "view only" permission to a Checklist, the Checklist will appear disabled in the dropdown box.
- "Date rippling" feature is enabled in Gantt view. Any error seen for an operation is similar to the errors seen in Grid view.
- Content Integration opens up in a side panel instead of a modal pop up.
- When you edit a To-do, you can access the "Notes" tab to add notes or additional information related to a To-do. You can add, edit, or delete the notes, and all these operations are tracked in the "History" tab of the To-do.
- User can reject an assigned To-do which sends it back to the Owner or Editor. Additionally, there is a provision to provide the reason for rejection.
- In Centralized Offer Management, the states of offers are: Draft and Published (in addition to the retired state). Plan accepts only those offers, from Centralized Offer Management, which are in a Published state.
- New tables have been added for Checklists and To-dos:
  - `uap_todo_item_notes`
  - `uap_todo_item_reject_info`

Fixed defects

The following defects are fixed in Unica Plan version 12.1.0.4:

Issue ID	Description
HMA-325257	When creating customized alert, users were getting an error that the project was invalid or deleted.

Issue ID	Description
HMA-323959	In the approvers section, when dragging & dropping users, the names, or the number of users in the preview, were not getting displayed.
HMA-322880	Plan Cognos reports did not work with WebLogic setup in version 12.1.0.3.
HMA-322632	In Plan, user was unable to approve or deny any of the mobile approvals.
HMA-321777	REST API: createProjectRequest was failing with error of `SQLIntegrityConstraintViolationException` for `BUDGET_ALLOC_GRANULARITY` column.
HMA-320958	Image download to plan was not working when CMS was behind proxy, or for the content which was not made available for anonymous access.
HMA-320395	DBType was displayed as Informix under `Affinium|Plan|umoConfiguration`.

Known issues

The following table contains known issues in Unica Plan version 12.1.0.4.

Issue ID	Description
HMA-325642	Task list sorting is lost if user opens approval in dialog, and again goes back to task list.
HMA-325786	Customized search is not retained, and after UI refresh, sort reverts to `Project name (code)`.
HMA-325767	In approval state transition, there is an `autoCommit` issue in triggers execution.

Issue ID	Description
HMA-325295	If an offer is deleted from Centralized Offer Management, and if the user click on offers in a workflow approval, it gives the 5001 error.
HMA-324429	Sometimes, hovering over a To-do, displays preview points to incorrect To-dos.
HMA-324193	No offer lists are displayed in workflow approval when Centralized Offer Management is enabled.
HMA-323959	Under workflow approvers, if user selects multiple users to drag and drop, it only displays a single user name in preview.
HMA-322123	In case of Oracle 12.1 user gets `5000: exception` when the form is created with db name length >=30. It works on Oracle 12.2 and later versions.
HMA-320581	A few sections, in the Project performance summary (Custom) report, displays data with wrong units.
HMA-320579	Choosing None, for projects, displays the data for all projects in the Project health monthly report.
HMA-320578	The correct forecast amount is not displayed in the Forecast by project type report.
HMA-320395	DBType is displayed as Informix under `Affinium|Plan|umoConfiguration`.
HMA-320351	Sections like Due to start today, Due to finish today, and a few other sections does not display the data as expected for Manager Approval summary, My Approval summary, Manager Task summary, and My Task summary reports.

Issue ID	Description
HMA-320279	The approval items and the status of an approval does not display the correct data in the approval and compliance listing report.
HMA-320226	Selecting 2022 fiscal year displays the filter as 2020 in the Plan, Program, and Project budget summary by quarter reports.
HMA-320168	Duplicate columns are displayed in the table for the Project health(Trend) report.
HMA-320086	Jobs completed does not display the correct count in the Projects requested and completed dashboard report.
HMA-319130	On Microsoft Internet Explorer browser, for a To-do, if the user has to select "Shared with users" from the list, the user has to click twice if it is the first attempt at the selection.
HMA-319048	Application logs out when adding "Items to approve" from external CMS.
HMA-318938	An error appears when publishing standard offer attribute after updating the values in the channel attribute.
HMA-318922	`5000 Error` appears when publishing offer template having a form containing SSDB attributes.
HMA-318665	In Gantt view, the size of the rectangular bar, for displaying the duration of Task/Approval, is misleading if start date and end dates are beyond working hours.
HMA-317833	In a Gantt view containing a single task if you change the task status from skipped to active it displays only a single week in the header.

Issue ID	Description
HMA-315796	Soap Markup: User can add markup to a pdf attached to the completed or canceled approval.
HMA-315722	In the disabled Spreadsheet view, if multiple dependency lines overlap each other, you cannot select the shorter lines for deletion.
HMA-312543	On the installation screen, the documentation link is not accessible.
HMA-309528	In a project, under the People tab, "Find and replace members" option is not updating the member in the Workflow.
HMA-307200	In a Workflow, user cannot move the stages up and down in the enhanced UI.

Before you contact HCL technical support

If you encounter a problem that you cannot resolve by referring the documentation, your company's designated support contact can log a call with HCL technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your HCL administrator for information.

Information to gather

Before you contact HCL technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.

- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System information."

System information

When you call HCL technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the **About** page, which provides information about your installed HCL applications.

You can access the **About** page by selecting **Help > About**. If the **About** page is not accessible, check for a `version.txt` file that is located under the installation directory for your application.

Contact information for HCL technical support

For ways to contact HCL technical support, see the HCL technical support website:

https://www.hcltech.com/products-and-platforms/contact-support