

# **Unica Plan V12.1.0.3 Release Notes**



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# Chapter 1. Release Notes

Contains information about new features, defect fixes, and known issues that HCL releases as part of a scheduled software release.

## System requirements and compatibility

Unica Plan operates as part of the Unica suite of products.

- Unica Plan version 12.1.0.3 requires Unica Platform 12.1.0.3.
- For reporting, Unica Plan 12.1.0.3 uses the 12.1.0.3 version of the Unica Plan and the Unica Plan/Unica Campaign reports packages.

For installation instructions, see the Unica Plan Installation Guide.

If you have a previous version of Unica Plan see the Unica Plan Upgrade Guide for upgrade instructions and supported versions for the upgrade process.

## New features and changes in version 12.1.0.3

In Unica Plan 12.1.0.3, we have introduced some new features, and we have made changes to some existing features or functionality.

We have updated the Unica Plan documents and you can access the latest documentation using the following links:

- **PDFs:** <http://doc.unica.com/products/index.php?showFolder=RW50ZXJwcmlzZQ==&folder=bWFya2V0b3BzLzEyXzFfMA==>
- **Online Help:** <https://help.hcltechsw.com/unica/MarketingOperations/en/12.1.0/index.html>

The following list mentions the new features, and the changes to existing features, in Unica Plan 12.1.0.3:

- Introduced Checklist to create and maintain a list of to-dos. To-dos are items that reside in a checklist or can remain independent of a checklist. To-do is a task or an activity that you must perform. You can:
  - create a to-do for yourself or for another user
  - set status, priority, and due date for a to-do
  - use filter options and sort options for viewing to-dos

In checklists, you can:

- share a checklist with other users and assign view or edit privileges.
- set the status of a checklist.
- search for checklists on "My Board".
- From the Gantt view, the user can now:
  - edit a Task/Approval
  - easily move a task in time by drag and drop
  - change the duration of a task by moving its start or end date
  - remove or add a dependency between tasks.
- Support for OneDB database.
- Integration with Unica Journey supports linking or unlinking existing Journeys to any project.
- User can fetch the new custom plan reports created in databases like SQL Server, Oracle, DB2, and MariaDB from the Unica Plan Analytics tab, depending on the report type.
- The Plan analytics reports, dashboard reports, and the object specific reports are now supported on MariaDB database.
- A new link named "Migration to Centralized Offer Management" is introduced and is placed within "System administration settings" of "Plan settings". Clicking this link migrates Plan's offers to Centralized Offer Management.
- Introduced API support for standalone approvals. For more information, see Rest API V2 swagger documentation.
- Support for a new third-party CMS, HCL DX, is available in the approval attachments.
- Ability to search document, audio, video, and archive content types from an external CMS, via Unica Content Integration, when attaching the items in the approvals.

## Fixed defects

The following defects are fixed in Unica Plan version 12.1.0.3.

Issue ID	Description
HMA-315454	In the enhanced Workflow UI, forecast end date was not set correctly if actual duration was modified.
HMA-315057	For the Microsoft Internet Explorer browser, changes in column sequence for the enhanced Workflow UI was not getting saved.
HMA-290114	Import button and Details button of Import Campaign offer was not translated to other languages.
HMA-313446	Some labels in create version of the approval items was not translated.
HMA-314661	In the enhanced Workflow UI, if you disabled the Spreadsheet mode, and if the Forecast/Actual dates was spread within one month, the month was not displayed in the header.
HMA-313691	Invalid message was displayed when tcs cells were published with invalid cell code.
HMA-314786	The decimal places of Plan attributes of type money were not migrated with correct values to Unica Centralized Offer Management.
HMA-315830	The message "Cannot delete dependency from an approval" was not getting translated to a non-English language.
HMA-316390	After migration, offer templates disabled in Plan appeared as enabled in Unica Centralized Offer management.
HMA-315597	In a form, the same shared attribute could be imported twice.

Issue ID	Description
HMA-316047	In the enhanced Workflow UI, the display of the view markup button was not consistent with the classic workflow UI(MCM/ SOAP Markup type).
HMA-315817	If long URL, or file name, was added to "Items to Approve" (in Approval), the version of the attachment was not displayed.
HMA-315225	In the enhanced Workflow UI, for the Gantt view, the UI was distorted when you switched to target date.
HMA-316233	When Partition2 user tried to save a Static Offer list or Smart Offer list in MO Partition ID, the partition changed from Partition2 to Partition1 on the Add offer list screen.
HMA-315889	Creating Plan displayed 'NULL' in the business area input field.
HMA-316986	If an error occurred when loading the workflow, the next workflows were not getting loaded.
HMA-319008	Rules created using user/rule driven approach, under the project template tab, were not retained.
HMA-319056	When clicking reassign team projects as project owner, 5000 error was displayed.
HMA-319649	Budget approval line items were not getting rolled back when database timeout/locks occurred and resulted in unsynchronized budget approvals.
HMA-314784	On Workflow Spreadsheet view, Add/Remove columns should get selected/deselected by clicking on their names.
HMA-316059	If you ran the umodbsetup tool, manually, for a full install or upgrade to 12.1.0.2, the tool was displaying installation for or upgrade to "currentVersion" as 12.1.0.1 instead of 12.1.0.2. You can ignore this error.

## Known issues

The following table contains known issues in Unica Plan version 12.1.0.3.

Issue ID	Description
HMA-320168	Duplicate columns are displayed in the table for the Project health(Trend) report.
HMA-320086	Jobs completed does not display the correct count in the Projects requested and completed dashboard report.
HMA-320226	Selecting 2022 fiscal year displays the filter as 2020 in the Plan, Program, and Project budget summary by quarter reports.
HMA-317833	In a Gantt view containing a single task if you change the task status from skipped to active it displays only a single week in the header.
HMA-318665	In Gantt view, the size of the rectangular bar, for displaying the duration of Task/Approval, is misleading if start date and end dates are beyond working hours.
HMA-318922	5000 Error appears when publishing offer template having a form containing SSDB attributes.
HMA-318938	An error appears when publishing standard offer attribute after updating the values in the channel attribute.
HMA-319048	Application logs out when adding "Items to approve" from external CMS.
HMA-319130	On Microsoft Internet Explorer browser, for a To-do, if the user has to select "Shared with users" from the list, the user has to click twice if it is the first attempt at the selection.

Issue ID	Description
HMA-320279	The approval items and the status of an approval does not display the correct data in the approval and compliance listing report.
HMA-320351	Sections like Due to start today, Due to finish today, and a few other sections does not display the data as expected for Manager Approval summary, My Approval summary, Manager Task summary, and My Task summary reports.
HMA-320395	DBType is displayed as Informix under Affinium Plan umoConfiguration.
HMA-320578	The correct forecast amount is not displayed in the Forecast by project type report.
HMA-320579	Choosing None, for projects, displays the data for all projects in the Project health monthly report.
HMA-320581	A few sections, in the Project performance summary (Custom) report, displays data with wrong units.
HMA-315722	In the disabled Spreadsheet view, if multiple dependency lines overlap each other, you cannot select the shorter lines for deletion.
HMA-312543	The documentation link in the installation screen is not accessible.

## Before you contact HCL technical support

If you encounter a problem that you cannot resolve by referring the documentation, your company's designated support contact can log a call with HCL technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.



If you are not a designated support contact at your company, contact your HCL administrator for information.

## Information to gather

Before you contact HCL technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System information."

## System information

When you call HCL technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the **About** page, which provides information about your installed HCL applications.

You can access the **About** page by selecting **Help > About**. If the **About** page is not accessible, check for a `version.txt` file that is located under the installation directory for your application.

## Contact information for HCL technical support

For ways to contact HCL technical support, see the HCL technical support website:

<https://www.hcltech.com/products-and-platforms/contact-support>