

## Cloud Native Unica V12.1.6 Release Notes



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# Chapter 1. About the Cloud Native Unica documentation

The following table provides information about the Cloud Native Unica guides and the information that they contain.

Guide name	Information summary
<i>Cloud Native Unica Support Matrix Guide</i>	<p>This guide contains the following information:</p> <ul style="list-style-type: none"> <li>• Hardware requirements</li> <li>• Software requirements</li> <li>• Supported cloud platforms</li> <li>• Required resources for containers</li> <li>• Downloading the Cloud Native Unica image</li> </ul>
<i>Cloud Native Unica Implementation Guide for Apache Tomcat</i>	<p>This guide is contains information related to implementation of Cloud Native Unica on Apache Tomcat server. The guide contains the following information:</p> <ul style="list-style-type: none"> <li>• Preinstallation configurations</li> <li>• Installation procedure</li> <li>• Post installation configurations</li> <li>• Upgrade procedure</li> <li>• Scaling containers</li> <li>• Monitoring deployment</li> <li>• Using Red Hat OpenShift</li> <li>• Uninstallation procedure</li> <li>• Configuring Helm chart parameters</li> </ul>
<i>Cloud Native Unica Implementation Guide for Red Hat JBoss Enterprise Application Platform</i>	<p>This guide is contains information related to implementation of Cloud Native Unica on Red Hat JBoss Enterprise Application Platform server. The guide contains the following information:</p> <ul style="list-style-type: none"> <li>• Preinstallation configurations</li> <li>• Installation procedure</li> <li>• Post installation configurations</li> <li>• Upgrade procedure</li> <li>• Scaling containers</li> <li>• Monitoring deployment</li> <li>• Using Red Hat OpenShift</li> <li>• Uninstallation procedure</li> <li>• Configuring Helm chart parameters</li> </ul>
<i>Cloud Native Unica Implementation Guide for Oracle WebLogic Server</i>	<p>This guide is contains information related to implementation of Cloud Native Unica on Oracle</p>

Guide name	Information summary
	<p>WebLogic server. The guide contains the following information:</p> <ul style="list-style-type: none"> <li>• Preinstallation configurations</li> <li>• Installation procedure</li> <li>• Post installation configurations</li> <li>• Upgrade procedure</li> <li>• Scaling containers</li> <li>• Monitoring deployment</li> <li>• Using Red Hat OpenShift</li> <li>• Uninstallation procedure</li> <li>• Configuring Helm chart parameters</li> </ul>
<i>Cloud Native Unica Release Notes</i>	<p>This guide contains the following information:</p> <ul style="list-style-type: none"> <li>• About the documentation</li> <li>• New features or changes in functionality</li> <li>• Known Issues</li> <li>• Contacting HCL Technical Support</li> </ul>

## Chapter 2. New features or changes in functionality

The following are the list of new features or enhancements in Cloud Native Unica version 12.1.6:

### **Unica IaaS**

Unica Infra provisioning and deployments with Terraform and Cloud formation.

### **Interact Design-Time Docker Image**

New Docker image and Helm charts for Interact DT.

### **Tomcat Version Upgrade**

Tomcat Version upgrade from 9.0.68 to 9.0.73.

### **Unica Images OS upgrade**

RHEL 9 OS bundled along-with images.

### **Action client embedded in listener image**

Listener image will have Action client pre-baked.

# Chapter 3. Before you contact HCL Technical Support

If you encounter a problem that you cannot resolve by referring the documentation, your company's designated support contact can log a call with HCL technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your HCL administrator for information.

## Information to gather

Before you contact HCL technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.

## System information

When you call HCL technical support, you might be asked to provide information about your environment.

## Contact information for HCL technical support

For ways to contact HCL technical support, see the HCL technical support website:

<https://www.hcltech.com/products-and-platforms/contact-support>