Unica Platform V12.1.5 Release Notes

Contents

Chapter 1. Release Notes for version 12.1.5

Contains information about new features, defect fixes, and known issues in Unica Platform that HCL releases as part of a scheduled software release.

New features and changes

This section describes the new features and changes introduced in the 12.1.5 version of Unica Platform.

Upgrade Paths

Unica Platform supports the following upgrade paths:

- 12.1.x → 12.1.5
- 12.1.0.x → 12.1.5

Customers on versions earlier than 8.6.x must:

- perform a Fast Upgrade from existing version to version 8.6.0 (for more information, see *HCL Unica 8.6.0 Fast Upgrade Guide*).
- perform a Fast Upgrade from version 8.6.0 to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.5.

Customers on versions earlier than 11.1.x.x can:

- perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
- perform an in-place upgrade from version 12.1.0 to version 12.1.5.

Customers on versions 11.1.x.x/12.0.x.x can use one of the following options for upgrade:

- **Option 1**
  - perform an in-place upgrade from existing version to version 12.1.0.
  - perform an in-place upgrade from version 12.1.0 to version 12.1.5.
- **Option 2**
  - perform a Fast Upgrade from existing version to version 12.1.0 (for more information, see *HCL Unica 12.1.0 Fast Upgrade Guide*).
  - perform an in-place upgrade from version 12.1.0 to verison 12.1.5.

New Navigation UI

We have introduced new UI for Unica. In new UI we have Marketing Central as new home page that has got new Categorization of Unica modules. The categorization will bring different modules into theme-based sections as following:

- Plan and Manage
- Build and Execute
- Analyze and Optimize

Further the different menu items from the old UI are also made available under new names, for more details please follow Unica Documentation.

Left Hand Pane Navigation – Lesser mouse movements and a quick way to browse items in new UI

Favorites

From v12.1.5 onwards, user can add different Unica pages as Favorites for quick access. At the top of Marketing Central page, **Favorites** options is available displaying the list of favorites user has added, along with the home page button. On Unica page, at the top right corner, user can see a Star icon. On click of this, a pop up window is invoked where user can add, update or delete favorites. User can give desired name while adding the new favorites. In case the current page is already added into favorites, then the star icon is shown in Orange color and user can click on same to remove current page from favorites. Maximum 15 favorites can be added. Favorites popup can also be quickly accessed from left side navigation bar.

Set Home Page

From V12.1.5 onwards, user can set Unica page as a home page (the first page you see when you log in). Under settings, an option **Set current page as home page** is available. User can return to that page at any time by clicking the Home Page menu under Favorites.

If user has not set the homepage and they clicks on the home icon, then they will be landing on the Marketing Central landing page.

Schedule Segment Publishing or Export

There is a new task type **Segment Central** which can be scheduled from the Schedule Management page. Users can select the desired segment from the segment listing page and schedule a job for its publishing or export.

Fixed defects

This section describes the fixed defects in the 12.1.5 version of Unica Platform.

Issue ID	Description
HMA-343132	Update in Platform Administration guide
HMA-340442	An upgrade script ManagerSchema_Oracle_1212upg.sql fails with an error
HMA-342484	Incorrect behavior observed for existing schedules on Schedule Management page
HMA-339410	Guidelines for deploying contact central on Apache tomcat does not have xml details as how to configure contactcentral.xml for tomcat.
HMA-340748	Detailed steps missing for contactcentral deployment settings in platform guide.
HMA-349218	11.1.0.3 UK Customer Scheduled end date not acceptible .
HMA-334974	Multiple nodes within Unica Platform Configuration page either return an error message or blank page.
HMA-336555	In 12.1.2 installation , 12.1 picks 12.1.2 and not 12.1 or both .

HMA-345004	Quartz job tool fail to execute for the jobs with associated schedule user is deleted.
HMA-334345	Incorrect header details on the installation console for JDBC connection screen
HMA-346330	Schedule time zone leads to incorrect Previous and next runs
HMA-345480	Incorrect spelling in License guide > Download Report section

Known issues

The following known issues are there in the 12.1.5 version of Unica Platform.

Issue ID	Description
HMA-358265	Unica Platform : TAR installer needs to extratced using 'tar -xvf'.
HMA-349413	With lengthy folder name in bread crumb, favorite icon does not appear for offer/OL
HMA-349305	The attachment tab shows number in the search tabs instead of any name
HMA-349298	If we set dashboard as home page and then logout and login Marketing central is selected on left side menu
HMA-349137	NullPointerException in SchedulerAPIClientManager when accessed via platform token
HMA-349049	Long name of Plan is distorted on analysis tab
HMA-348823	Gray space in not updating when user navigates from once page to other page which do not have access rights from fev
HMA-348715	Missing confirmation message while removing the favourite link from 'Remove Favourite' icon
HMA-348595	Platform Installer doesn't show Pre-Summary information during installation

HMA-348541	Extra icon is displayed on left side navigation bar
HMA-348503	User is able to access the Summary and Analysis page of Segment Central from **Recent** and **Favourites** options though the permissions are restricted for that user.
HMA-348377	UI for Peoples and Creative Development Tab is different than others when project created from Database Marketing Campaign Template
HMA-348095	PLAN: Tracking tab on plan goes missing when clicked on Analysis tab
HMA-347951	Company Name is different on new & old Ui
HMA-347720	One Campaign Flowchart - Registration to Recent or Favourite doesn't work : error while accessing Mailing
HMA-349432	In the Marketing Object menu, if you create an instance or click an existing instance, it changes the left menu to Planning Workspace and other menus.
HMA-348388	If you click on My Active Invoices or All Invoices, the system navigates to All Active Invoices.
HMA-348325	When you access Active Plans on the Planning workspace, clicking on Remove favorites in Add Plans page redirects to All Plans.
HMA-338387	For version 12.1.3, the copyright year is incorrect in the Fed Response File `ResponseFiles.tar.gz`.
HMA-330433	User is not able to log in to Platform after upgrade to 12.1.1, in case Deliver is configured. **Workaround**: Execute the following query on Platform database.

```
select * from usm_role_role_map where role_id = (se-
lect ID from usm_role where name='Deliver_admin' and
application=101 and partition_id=<>)
```

Specify actual partition id in above query, default for partition1, partition id =1, it varies for multiple partitions.

If above result in more than one row, contact HCL support to help in executing the following delete query - delete one of the duplicate record of "Deliver_admin " role by running the below query.

```
delete from usm_role_role_map where role_id = (select
ID from usm_role where name='Deliver_admin' and ap-
plication=101 and partition_id=<>) and parent_role_-
id=<partition_id>
```

For example , for partition id =1

```
delete from usm_role_role_map where role_id = (select
ID from usm_role where name='Deliver_admin' and appli-
cation=101 and partition_id=1) and parent_role_id=1
```

HMA-287926	The installer is considering soft (symbolic) links, while calculating free disk space.
	In case, a soft (symbolic) link is created in the installation folder, the installer may report that there is not enough space.
	Workaround: Remove the soft link and run the installer again. You can recreate the soft link after installation.
HMA-313650	Platform Scheduled flowcharts are not getting executed after upgrade.
	Use the quartzjobtool to update scheduler jobs. This is a required step. If this upgrade tool is not run, any existing scheduled job will fail to start. The quartzjobtool is in the tools\bin di-

	rectory under Unica Platform installation. Run this utility from the `tools\bin` directory. Example command (Windows): quartzjobtool.bat Example command (Unix): ./quartzjobtool.sh
HMA-312527	An error occurrs during an onplace upgrade from 11.1 to 12.1 with installer. This can be ignored.

HMA-312525	The name of configuration root node is not updated during upgrade from version 11.1 to version 12.1.
	
	Workaround
	
	It can be resolved by running the following query on Unica Platform database:
	
	`UPDATE USM_CONFIGURATION set DISPLAY_NAME ='HCL Unica'`
	`WHERE INTERNAL_NAME='Affinium';`

HMA-304803	Connection read-only mode is not enforceable after the connection has been established." No impact on application side. These can be ignored.
HMA-285272	When user tries to view the license details, if there is no connectivity with the License server, the page will show a message "Internal system error." Instead of a detailed message.
HMA-306114	Distorted Unica menu bar displays in IE, when the browser is not miximized and the Settings menu bar displays more items than that can fit in the browser window Workaround: To display the menu bar correctly, mouse over the Help top menu or the notification envelope to provide menu.
HMA-244862	Client polling execution thread control is required.
HMA-75443	JMAT: Uninstaller with no option runs in silent mode when product was installed in console mode on Windows.

HMA-186137	LDAP sync fails intermittently. The sync never works until the server is restarted.
HMA-267374	Platform: Cannot resize back to original size for portlet
HMA-268210	Usability - Title missing for SAML NVP attribute for user
HMA-287668	In JBoss, the following warning is logged on JBoss console: Warning "Failed to define class com.sun.jersey.api.json.JSON-WithPadding in Module "deployment.Campaign.war:main" This can be ignored.
HMA-295542	When editing Roles and permissions, session gets aborted with error message "Your request processed successfully, but the server is unable to send the success message because you submitted the data more than once" if an user clicks on save button more than once.
HMA-305244	Jboss : Getting TimedOut error while deploying Platform war This is resolved by setting java option -Djboss.as.management-.blocking.timeout=3600
HMA-300725	For MariaDB with WAS setup, the following error is a known issue. This can be ignored as in MariaDB JDBC client, the `MariaDbConnection` class do not support the implementation of `setTypeMap()` API of JDBC Connection interface. `J2CA0081E: Method cleanup failed while trying to execute method cleanup on ManagedConnection WSRdbManagedConnectionImpl@425c7a23 from resource UnicaPlatformDS. Caught exception: com.ibm.ws.exception.WsException: DSRA0080E: An exception was received by the Data Store Adapter. See original exception message: Not yet supported. with SQL State : null SQL Code : 0`

HMA-342933	Contact Central: Contact central details from properties file is not pre populated by installer while upgrade
HMA-343632	NPN: Platform Navigation:Page is displaying as blank during loading time
HMA-344211	NPN: on dashboard SPSS tool tip is not showing(Edge browser)
HMA-344510	Multiple entries is displayed for License details. And if we click on License details from resent menu redirects to configuration page
HMA-344667	NPN: Current menu should be in expanded state and others should be collapsed
HMA-344811	NPN: Plan :Old UI it displays Two menus while neo UI shows one

Known limitations

This section describes the known limitations in the 12.1.5 version of Unica Platform.

Issues		Description
Limitations on automatic synchronization of external users		When Unica is configured to integrate with a Windows Active Directory or LDAP server, users and groups are synchronized automatically at pre-defined intervals. This automatic synchronization has limited functionality.
		Automatic synchronization updates user attributes only. As group membership changes such as adding, removing, or changing members in a group require administrator oversight, import of these

		changes is confined to the manual synchronization process by default. You can force a full synchronization of all users and groups by using the **Synchronize** function in the Users area of Unica. No additional configuration is required. However, you can also use a hidden configuration property to include group membership changes in the automatic synchronization process. For details, contact Services.
Administration users can edit their own permissions	DEF 184911	Users with the Unica Platform **AdminRole**, such as the asm_admin user, can add the **PlatformAdminRole** to their own accounts, which would increase their access across partitions. It is an authorization issue to allow users with administration permissions to edit their own permissions.