

Version 10 Release 1
October 2017

IBM Marketing Platform Release Notes



Note

Before using this information and the product it supports, read the information in "Notices" on page 11.

This edition applies to version 10, release 1, modification 0 of IBM Marketing Platform and to all subsequent releases and modifications until otherwise indicated in new editions.

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Chapter 1. New features and changes in version 10.1

This section describes the new features and changes introduced in the 10.1 version of Marketing Platform.

Ability to mark system alerts as read

Users can now mark a system alert as read in the System alert window. If all the alerts in the System alert window are marked as read and if there are no new alerts, the System alert window is not displayed when the user logs in to the application.

New link for product support

A new link is added under **Help > Support** for this product. Use this link to access documentation for the product on IBM Knowledge Center.

For complete details on new features, see the *IBM® Marketing Platform 10.1 Administrator's Guide*.

Chapter 2. Fixed defects

This section describes the fixed defects in the 10.1 version of Marketing Platform.

APAR 244600, Defect 247985	For the Oracle database, SQL queries are unnecessarily fired when the dashboard is opened.
APAR 245089, Defect 247994	Some scheduled tasks are not triggered.
APAR 243458, Defect 247993	There is no maximum number of retries for failed emails and all failed emails are sent again endlessly.
APAR 200885, Defect 247983	On the Schedule screen, some dates on the Calendar are not shown when the locale is set to Chinese.
APAR 246563, Defect 247979	Automatic generation of Data filter results in an error on Teradata.
APAR 242287, Defect 247977	An issue occurs if text notification is sent to the SMTP server at port 25 (Office365) using TLS 1.0. Support for TLS1.0 is added to enable email encryption.
APAR 223612, Defect 247975	Scheduled Flowchart run fails while Run State is Complete. The BootstrapConfiguration now handles namespace bindings for the WebSphere Application Server. Set -DENABLE_NAMESPACE_BINDINGS_CONFIG to enable. If -DENABLE_NAMESPACE_BINDINGS_CONFIG is set to true, then look up for namespace bindings occurs for both PLATFORM_HOME and AFFINIUM_HOME. If look up cannot find a namespace binding with the specified name, a message is logged in the system.out logs. Currently, the settings are cell scoped. The values can be configured under cell/persistent/. Name of the parameter that is looked up is AFFINIUM_HOME. If DENABLE_NAMESPACE_BINDINGS_CONFIG is set to false, then the namespace binding look up is skipped. The Current look up policy includes: <ul style="list-style-type: none"> • System Variable • Environment Variable • JNDI lookup If the value for these is null, then the namespace bindings are checked to fetch the value of AFFINIUM_HOME.
APAR 243455, Defect 247973	Failed Platform email notifications are retried only after 15 hours. The retry interval is set to 15 hours instead of 15 minutes.
APAR 230362 Defect 235311	A data filter error occurs when data sets with mote than 1000 records are returned. The IN clause limit for the Oracle database is 999. To solve this issue, checks are added to limit the MAX_IN_CLAUSE_SIZE.
APAR 226712, Defect 235310	When a user navigates to Settings > Users > clicks a user > clicks a user group , the hyperlinks for the users in that group do not work.

APAR 217294, Defect 229584	Cross Site Scripting Vulnerability in Audit Events Report page.
APAR 224869, Defect 229582	The User Interface is not displayed if there are a large number of data filters.
APAR 220367, Defect 229580	IBM Campaign job notifications work only if Region preferences are set to English (United States).
APAR 227199, Defect 229566	When a user deletes a scheduled task in the Schedule window, the loading icon is displayed and the UI is not refreshed.
APAR 227156, Defect 229564	The last 2 digits of the year are displayed instead of 4 digits in the date for Scheduled tasks end date.
APAR 221179, Defect 229561	A Security Vulnerability might occur in the Error message when a user logs in to Cognos by using an invalid username with IBM Marketing Platform authentication.
APR 197922, Defect 235309	Cognos messages are not displayed in the locale of the user.
PMR 232783, Defect 247971	LDAP Authentication issues occur when using a data source if the username contains an apostrophe.

Chapter 3. Known issues

This section describes the known issues in the 10.1 version of Marketing Platform.

Fatal error occurs for EAR deployment	Defect 276955	<p>A fatal error occurs during the creation of an EAR file for deployment and a message is added to the common installer logs. This message can be ignored. The EAR file is deployed successfully in spite of this error.</p> <p>The following entry can be seen in the common installer logs.</p> <p>Custom Action: com.unica.install.ia.custom.StrIndexAndPieces</p> <p>Status: ERROR</p> <p>Additional Notes: ERROR - Unexpected Fatal Error in Class: com.unica.install.ia.custom.StrIndexAndPieces.install(</p>
Message is displayed multiple times in console mode installation while upgrading from version 10.0.	271642	A "Please wait....." message is displayed multiple times in console mode installation while upgrading from version 10.0.
A CSRF Error occurs when a user assigns roles to a user group.	275385	A CSRF Error occurs when a user assigns roles to a user group.

Chapter 4. Known limitations

This section describes the known limitations in the 10.1 version of Marketing Platform.

Limitations on automatic synchronization of external users		<p>When IBM Marketing Software is configured to integrate with a Windows Active Directory or LDAP server, users and groups are synchronized automatically at pre-defined intervals. This automatic synchronization has limited functionality.</p> <p>Automatic synchronization updates user attributes only. Because group membership changes such as adding, removing, or changing members in a group require administrator oversight, import of these changes is confined to the manual synchronization process by default.</p> <p>You can force a full synchronization of all users and groups by using the Synchronize function in the Users area of IBM Marketing Software. No additional configuration is required.</p> <p>However, you can also use a hidden configuration property to include group membership changes in the automatic synchronization process. For details, contact IBM Services.</p>
Administration users can edit their own permissions	DEF 184911	<p>Users with the Marketing Platform AdminRole, such as the asm_admin user, can add the PlatformAdminRole to their own accounts, which would increase their access across partitions. It is an authorization issue to allow users with administration permissions to edit their own permissions.</p>

Chapter 5. Issues related to third-party software

This section describes the issues in the 10.1 version of Marketing Platform that are related to third-party software.

Users with non-ASCII characters in their user name can not log in to IBM SPSS® Modeler Advantage Enterprise Marketing Management Edition using single sign-on	DEF 131626	There is no workaround for this issue at this time.
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Before you contact IBM technical support

If you encounter a problem that you cannot resolve by consulting the documentation, your company's designated support contact can log a call with IBM technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your IBM administrator for information.

Note: Technical Support does not write or create API scripts. For assistance in implementing our API offerings, contact IBM Professional Services.

Information to gather

Before you contact IBM technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System information."

System information

When you call IBM technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the About page, which provides information about your installed IBM applications.

You can access the About page by selecting **Help > About**. If the About page is not accessible, check for a `version.txt` file that is located under the installation directory for your application.

Contact information for IBM technical support

For ways to contact IBM technical support, see the IBM Product Technical Support website: (http://www.ibm.com/support/entry/portal/open_service_request).

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