Unica Marketing Operations Reports Package

Version 8.1.0

Release Notes

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Preface

- Contacting Unica technical support

Contacting Unica technical support

If you encounter a problem that you cannot resolve by consulting the documentation, your company's designated support contact can log a call with Unica technical support. Use the information in this section to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your Unica administrator for information.

Information you should gather

Before you contact Unica technical support, you should gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System Information" below.

System information

When you call Unica technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the About page, which provides information about your installed Unica applications.

You can access the About page by selecting **Help > About Unica**. If the About page is not accessible, you can obtain the version number of any Unica application by viewing the `version.txt` file located under each application's installation directory.

Contact information for Unica technical support

For ways to contact Unica technical support, see the Unica Product Technical Support website: (http://www.unica.com/about/product-technical-support.htm).

1 About the Unica Marketing Operations Reports Package

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About the Unica Marketing Operations Reports Package

The Unica Marketing Operations Reports Package delivers an IBM Cognos 8 model, several IBM Cognos 8 reports, and several IBM Cognos 8 report portlets.

Following are the cross-object reports available from the Analysis section:

- Overdue Milestone Report
- Program Tasks and Milestones
- Project On Time Analysis
- Project Performance Crosstab (Custom)
- Project Performance Summary
- Project Performance Summary (Custom)
- Project Tasks
- Resource Task Load
- Resource Utilization Summary

- System Programs
- System Projects
- System Users
- Task On Time Analysis
- Vendor Spend Summary

Following are the single-object reports available from the Analysis tab:

- Project - Approval and Compliance Listing
- Plan - Budget Summary by Quarter
- Program - Budget Summary by Quarter
- Project - Budget Summary by Quarter
- Project - Detailed Expense Breakout
- Team - Team Members

The following are the report portlets:

- My Task Summary
- My Approval Summary
- Manager Approval Summary
- Projects by Project Type
- Projects by Status
- Manager Task Summary
- Marketing Financial Position
- Spend by Project Type
- Completed Projects by Quarter
- Projects Requested and Completed
- Forecast by Project Type
- Budget by Project Type

New features and changes

This section describes new features and changes introduced in this release.

Support added in additional languages

Reports are supported in the following languages:

- English

- French
- German
- Spanish

Known issues

This section lists known issues in Unica Marketing Operations Reports Package 8.1.0.

There are no known issues to report.